



## **Rates & Warranties**

### **Standard Rates:**

Service Call minimum charge (Z1,2,3)	\$280/0.5hr**
Each additional hour	\$160/hr
Travel Time (Z4)	\$160/hr
Warranty travel charge (Z1,2,3)	\$75
Warranty travel charge (Z4)	\$160/hr
Winterize – Hot Tub	\$610**
Winterize – Hot Tub, nonGBSS brand	\$775**
Winterize – Swim Spa	\$860** <i>(Plus materials)</i>
Winterize – Swim Spa – Dual Temp	\$1600** <i>(Plus materials)</i>
Semi-Annual Service – Spa only	\$610/service**
Includes drain, clean, refill and system inspection. Customer supplies water All chemicals, filters, and pillows 20% off with your order \$50 discount if BUY now PAY now, sign up for 1 year (2 services - \$1,170**)	
Annual Service – Swim Spa	\$565** (\$915** for DT)
Includes drain, clean, and inspection. Customer to fill. Refilling by GBSS will be charged at the standard hourly rate. All chemicals, filters, and pillows 20% off with your order	
Spa Start-up/ Orientation	\$500**
Customer must fill spa. Covers up to 1 hour on site.	
Cover Delivery & Disposal	\$375**
Cover Disposal only	\$175
Commercial Steam/Sauna service	\$325/hr

**Please see our terms and conditions below**

Thank you for your business!



## Regular Maintenance Plans (Hot Tubs)\*:

<b>Annual Monthly Plan*</b> 12 Visits per year – Spa System Inspection and Adjust Chemicals during each visit. Up to 2 Drain, Clean, Refills 2 – New Filters	<b>\$2,700</b> <i>(Must be prepaid for year)</i>  Chemicals needed at time of service.
<b>Annual Semi-Monthly Plan*</b> 24 Visits per year – Spa System Inspection and Adjust Chemicals during each visit. Up to 2 Drain, Clean, Refills 2 – New Filters	<b>\$3,675</b> <i>(Must be prepaid for year)</i>  Chemicals needed at time of service.
<b>Annual Weekly Plan*</b> 52 Visits per year – Spa System Inspection and Adjust Chemicals during each visit. Up to 2 Drain, Clean, Refills 2 – New Filters	<b>\$5,695</b> <i>(Must be prepaid for year)</i>  Chemicals needed at time of service.
<b>Seasonal Monthly Plan*</b> 6 Visits per year – Spa System Inspection and Adjust Chemicals during each visit. 1 – Start up tub for season, customer must supply water source. 1 – Winterization Service	<b>\$1,650</b> <i>(Must be prepaid for year)</i>  1 – New Filter Chemicals needed at time of service.
<b>Seasonal Semi-Monthly Plan*</b> 12 Visits per year – Spa System Inspection and Adjust Chemicals during each visit. 1 – Start up tub for season, customer must supply water source. 1 – Winterization Service	<b>\$2,250</b> <i>(Must be prepaid for year)</i>  1 – New Filter Chemicals needed at time of service.
<b>Seasonal Weekly Plan*</b> 26 Visits per year – Spa System Inspection and Adjust Chemicals during each visit. 1 – Start up tub for season, customer must supply water source. 1 – Winterization Service	<b>\$3,175</b> <i>(Must be prepaid for year)</i>  1 – New Filter Chemicals needed at time of service

Thank you for your business!



\*All Maintenance Plans are fully customizable, see associate for details. Pricing applies to Sundance Spas, Bullfrog Spas, and Nordic Hot Tubs. Swim Spas Maintenance plans are available upon request. Prices subject to change without notice.

\*\*For spas located within a 60-mile radius of our warehouse, travel is included in these rates. For spas outside of that radius, travel time will be charged according to travel time from the warehouse to the service location. For all other services, travel will be charged separately.

#### Terms & Conditions:

For billing purposes, you will be asked to provide a preferred payment method before scheduling your appointment. Unless alternative arrangements are made, this payment method will be charged upon completion of service.

It is the customer's responsibility to ensure proper access to the equipment. Any confirmed appointment that results in no access to equipment will be charged the current service rate.

There will be a \$100 fee if an appointment is cancelled or needs to be rescheduled less than 24 hours prior to the confirmed date and time. We ask that you please reschedule or cancel at least 24 hours prior to the beginning of your appointment.

#### Warranties:

Mechanical/Electromechanical Parts	120 days
Circuit Boards/Controllers	
Sundance parts	180 days
If installed by customer	0 days
Covers	2 years pro-rated
Coverlifts	90 days
Work performed	180 days free labor
Plumbing	1 year

Thank you for your business!