



P.N.:6530-681D Rev. A

*680™ Series*

Owner's manual

**Sundance® Spas**

Denali® Edison® McKinley® Prado™  
Prado 5™ Peyton® Ramona® Tacoma®

# Attention New Spa Owner!

Congratulations on the purchase of your new Sundance® 680 Series spa! The following is a list of automated functions and maintenance recommendations for your new spa. Automated functions have been listed below in an attempt to suppress any operational concerns you may have during startup and the first 24 hours of ownership! Maintenance recommendations are listed in an attempt to stress their importance in protecting your new spa.

## Automated Operations

Approximately two minutes after power is applied to the spa, the first filtration/heating cycle turns on pump 1. With two pump models, an automatic “blow-out” function also activates pump 2 for a period of one minute to flush all lines. Then, after one minute, pump 2 turns off and pump 1 continues to operate for the duration of the cycle.

**Note:** This function only occurs during the first filtration/heating cycle each day.

## Maintain Healthy Spa Water

Always maintain your spa’s water chemistry within the following parameters:

|                  | with CLEARRAY®       | without CLEARRAY® |
|------------------|----------------------|-------------------|
| pH               | 7.4-7.6              | 7.4-7.6           |
| Free chlorine    | no less than 1.0 ppm | 3.0-4.0 ppm       |
| Free Bromine     | no less than 2.0 ppm | 2.0-4.0 ppm       |
| Total Alkalinity | 100-150 ppm          | 100-150 ppm       |
| Calcium Hardness | 150-250 ppm          | 150-250 ppm       |

**IMPORTANT:** CLEARRAY® Water Purification System is factory installed. If the CLEARRAY® system is altered or is not operating efficiently then follow the “without CLEARRAY®” water chemistry parameters as defined by the Association of Pool and Spa Professionals. CLEARRAY® requires an annual bulb replacement to properly sanitize your water.

 **TO DECREASE RISK OF INFECTION OR DISEASE!** Always maintain your spa filter as outlined below to ensure healthy spa water. Refer to page 33 for additional information.

## Required Filter Maintenance

Your new spa is equipped with an advanced water filtration system that provides unsurpassed water quality! To ensure maximum water quality at all times, you should clean and reuse both filter cartridges every month or as needed. See page 33 for detailed filter cleaning/replacement instructions.

## Required Water Maintenance

 **TO DECREASE RISK OF INFECTION OR DISEASE!** You should replace the spa’s water every 3 months. The frequency depends on a number of variables including frequency of use, number of users, and attention paid to water quality maintenance. You will know it is time for a change when you cannot control sudsing and/or you can no longer get the normal feel or sparkle to the water, even though the key water balance measurements are all within the proper parameters. See pages 38-39 for additional information.

**\*\*Specifications and operations subject to change without notice.\*\***

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## 1.0 Important Spa Owner Information

Your Sundance® 680 Series spa is constructed to the highest standards and is capable of providing many years of trouble-free use. However, because heat retentive materials are utilized to insulate the spa for efficient operation, an uncovered spa surface and wall fittings directly exposed to sunlight and high temperatures for an extended period are subject to permanent damage or discoloration. Damage caused by exposing the spa to this abuse is not covered under warranty. We recommend that you always keep the spa full of water when it is exposed to direct sunlight and that you keep the Sundance premium insulating cover in place at all times when the spa is not in use. Read and carefully follow the requirements for your spa's support base found in Section 4.0 titled, "Choosing a Location" (page 9).

**Sundance constantly strives to offer the finest spas available, therefore modifications and enhancements may be made which affect the specifications, illustrations and/or instructions contained herein.**

## 2.0 FCC Notice

This equipment has been tested and found to comply with the limits for a Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Rearrange or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver
3. Connect the equipment into an outlet on a circuit different from the circuit connected.
4. Consult the dealer or an experienced radio/TV technician for help. Changes or modifications not expressly approved by the party responsible for FCC compliance could void the user's authority to operate this equipment.

### 3.0 Important Safety Instructions for all Spa Owners

#### READ AND FOLLOW ALL INSTRUCTIONS CAREFULLY!

This spa was manufactured to meet the standards and specifications outlined in the “Virginia Graeme Baker Pool and Spa Safety Act” (VGB Safety Act). When installing and using this spa, basic safety precautions should always be followed, including:

1.  **DANGER: RISK OF SEVERE INJURY OR DROWNING!**
  - Extreme caution must be exercised to prevent unauthorized access by children.
  - To avoid accidents, ensure that children do not use this spa unless supervised at all times. Adult supervision is a critical safety factor in preventing children from drowning.
  - Use the straps and clip tie downs to secure the spa cover when not in use. This will help discourage unsupervised children from entering the spa. Keep the spa cover secure in high-wind conditions.
  - There is no representation that the cover, clip tie-downs, or actual locks will prevent access to the spa.
  
2.  **DANGER: RISK OF SEVERE INJURY OR DROWNING!**
  - Keep hair, loose articles of clothing or hanging jewelry away from suction fittings, rotating jets or other moving components to avoid entrapment that could lead to drowning or severe injury.
  - Never use the spa unless all suction guards, filter, filter lid, or skimmer assembly are installed to prevent body and/or hair entrapment.
  - Never operate or use the spa if the filter, filter lid, or skimmer assembly are broken or any part of the skimmer assembly is missing. Please contact your dealer or nearest service center for service.
  - The suction fittings and suction covers in this spa are sized to match the specific water flow created by the pump(s). If it is necessary to replace the suction fittings, suction covers or pump(s), be sure that the flow rates are compatible and are in compliance with the VGB Safety Act.
  - Never replace a suction fitting or suction cover with one rated less than the flow rate marked on the original suction fitting. Using improper suction fittings or suction covers can create a body or hair suction entrapment hazard that may lead to drowning or severe injury.
  
3.  **DANGER: RISK OF SEVERE INJURY FROM ELECTRIC SHOCK OR DEATH FROM ELECTROCUTION!**
  - Install the spa at least 5 feet (1.5m), from all metal surfaces. As an alternative, a spa may be installed within 5 feet of metal surfaces if each metal surface is permanently connected (bonded) by a minimum No. 8 AWG (8.4 mm<sup>2</sup>) solid copper conductor attached to the wire connector on the grounding lug, inside the equipment compartment on the equipment box.

- A grounding wire connector is provided on this unit to connect a minimum No. 8 AWG (8.4 mm<sup>2</sup>) solid copper conductor between this unit and any metal equipment, metal enclosures of electrical equipment, metal water pipe, or conduit within 5 feet (1.5m) of the unit.
- Never permit any electrical appliance, such as a light, telephone, radio, television, etc. within 5 feet (1.5m) of a spa unless such appliances are built-in by the manufacturer.
- Never bring any electrical appliances into or near the spa.
- Never operate any electrical appliances from inside the spa or when you are wet.
- The electrical supply for this product must include a suitably rated switch or circuit breaker to open all ungrounded supply conductors to comply with section 422-20 of the National Electrical Code/USA, ANSI/NFPA 70. The disconnecting means must be readily accessible and visible to the spa occupant but installed at least 5 feet (1.5m), from the spa.
- The electrical circuit supplied for the hot tub must include a suitable ground fault circuit interrupter (GFCI) as required by NEC Article 680-42.

4.  **WARNING: RISK OF SEVERE INJURY OR DEATH!**

- Extreme caution must be exercised to prevent diving or jumping into the spa or slipping and falling, which could result in unconsciousness, drowning, or serious injury. Remember that wet surfaces can be very slippery.
- Never stand, walk or sit on the top railing of the spa.

5.  **WARNING: RISK OF HYPERTHERMIA (OVER-HEATING) CAUSING SEVERE INJURY, BURNS, WELTS OR DEATH!**

- Water temperature in excess of 104°F (40°C) may be injurious to your health.
- Refer to Section 3.2 Hypertthermia for specific causes and symptoms of this condition.
- The water in the spa should never exceed 104°F (40°C). Water temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for a healthy adult.
- Lower water temperatures are recommended for young children (children are especially sensitive to hot water) and when spa use may exceed 10 minutes.
- The Consumer Products Safety Commission/USA has stated that the water temperature in a spa should not exceed 104°F (40°C).
- Always test the spa water temperature before entering the spa. The user should measure the water temperature with an accurate thermometer since the tolerance of water temperature-regulating devices may vary as much as +/- 5°F (2°C).

6.  **WARNING: RISK OF SEVERE INJURY OR DEATH!**
  - Since excessive water temperatures have a high potential for causing fetal damage during the early months of pregnancy, if pregnant or possibly pregnant, consult your physician before using a spa.
  - Pregnant or possibly pregnant women should limit spa water temperatures to 100°F (38°C).
  - Persons suffering from obesity or a medical history of heart disease, low or high blood pressure, circulatory system problems, diabetes, infectious diseases or immune deficiency syndromes should consult a physician before using a spa.
  - If you experience breathing difficulties in association with using or operating your spa, discontinue use and consult your physician.
  - Persons using medication should consult a physician before using a spa since some medication may induce drowsiness, while other medication may affect heart rate, blood pressure, and circulation.
  - Persons suffering from any condition requiring medical treatment, the elderly, or infants should consult with a physician before using a spa.
  - The use of alcohol, drugs, or medication before or during spa use may lead to unconsciousness with the possibility of drowning.
  
7.  **WARNING: RISK OF SEVERE INJURY OR DEATH!**
  - Prolonged immersion in a spa may be injurious to your health.
  - Observe a reasonable time limit when using the spa. Exposures at higher temperatures can cause high body temperature (overheating). Symptoms may include dizziness, nausea, fainting, drowsiness, and reduced awareness. These effects could possibly result in drowning or serious injury.
  - Never use a spa immediately following strenuous exercise. Enter and exit the spa slowly. Wet surfaces can be slippery.
  
8.  **WARNING: TO DECREASE RISK OF INFECTION OR DISEASE!**
  - To reduce the risk of contracting a waterborne illness (e.g. an infection, bacteria or virus) and/or respiratory ailments, maintain water chemistry within the parameters listed on the inside cover of this manual and consult with a licensed engineer regarding proper ventilation if installed indoors or in an enclosed area.
  - People with infectious diseases should not use a spa to avoid water contamination, which could result in spreading infections to others.
  - Always shower before and after using your spa. Maintain water chemistry in accordance with manufacturer's instructions. Failure to do so may result in contracting a waterborne illness (e.g. an infection, bacteria or virus).

9.  **WARNING:** In addition to maintenance of filters and water chemistry, proper ventilation is recommended to reduce the risk of contracting a waterborne illness (e.g. an infection, bacteria or virus) and/or respiratory ailments that could be present in the air or water. Consult a licensed architect or building contractor to determine your specific needs if installing your hot tub indoors.
10. **CAUTION: TO DECREASE RISK OF PRODUCT DAMAGE.**
  - Maintain water chemistry in accordance with manufacturer's instructions.
  - Proper chemical maintenance of spa water is necessary to maintain safe water and prevent possible damage to spa components.
11.  **WARNING: RISK OF SEVERE INJURY OR DEATH!**

The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
12. **NOTE:** This spa is not intended nor designed to be used in a commercial or public application. The spa buyer shall determine whether there are any code restrictions on the use or installation of this spa since local code requirements vary from one locality to another.

## Hot Tub Safety Literature

To ensure you have a safe and enjoyable hot tub experience, learn all you can about hot tub safety and emergency procedures. Especially useful are the brochures listed below:

- [Children Aren't Waterproof](#)
- [Pool and Spa Emergency Procedures For Infants and Children](#)
- [Layers of Protection](#)
- [The Sensible Way to Enjoy Your Spa or Hot Tub](#)

The Association of Pool and Spa Professionals publishes these brochures. To acquire a brochure:

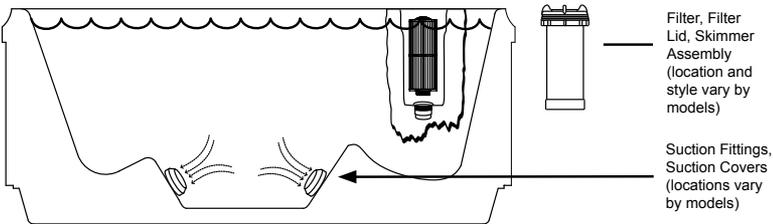
- Ask your hot tub dealer (they may have copies)
- Go to <http://apsp.org>
- Conduct your own search on the internet
- Write to the following address:  
The Association of Pool and Spa Professionals  
2111 Eisenhower Avenue  
Alexandria VA 22314  
703.838.0083

### 3.1 Entrapment Risk

The Consumer Products Safety Commission/USA has reported that users of pools and spas have become entrapped (stuck) to drain and/or suction fittings causing death, drowning, or serious injury (see diagram below). This spa was manufactured to meet the standards and specifications outlined in the "Virginia Graeme Baker Pool and Spa Safety Act" (VGB Safety Act). Entrapment risk can be minimized if proper precautions are taken.



**DANGER: RISK OF PERSONAL INJURY OR DEATH!**  
Never operate the spa if a suction fitting, suction cover, filter, filter lid or skimmer assembly are broken, damaged or missing.



**NOTE: Suction covers must be replaced every five years.**

1.  **DANGER: RISK OF SEVERE INJURY OR DROWNING!**  
**Hair entrapment:** May occur if hair is entangled, knotted or snagged in a drain suction or skimmer assembly. This has been reported in persons who when submerge themselves underwater, allowing hair to come close and/or within the reach of the suction fittings, suction covers or skimmer assembly.
  - Keep hair away from suction fittings, suction covers, filter, filter lid or skimmer assembly.
  - Children are at risk for hair entrapment if swimming under water.
  - Never allow children to play or get near the suction fittings, suction covers, filter, filter lid or skimmer assembly.
  
2.  **DANGER: RISK OF SEVERE INJURY OR DROWNING!**  
**Limb entrapment:** May occur when a limb becomes entrapped, inserted or sucked into a suction or outlet opening.
  - Always keep suction fittings, suction covers, filter, filter lid or skimmer assembly in place when operating to avoid limb entrapment.
  - Never allow children to play or get near the suction fittings, suction covers, filter, filter lid or skimmer assembly.

3.  **DANGER: RISK OF SEVERE INJURY OR DROWNING!**  
**Body entrapment:** May occur when part of the torso becomes entrapped, inserted or sucked into a suction or outlet opening.
- Never allow children to play or get near the suction fittings, suction covers, filter, filter lid or skimmer assembly.
4.  **DANGER: RISK OF SEVERE INJURY OR DROWNING!**  
**Evisceration (disembowelment) entrapment:** May occur when the buttocks becomes entrapped, inserted or sucked into a suction or outlet opening.
- Never sit on suction fittings, suction covers, filter, filter lid or skimmer assembly.
  - Never allow children to play or get near the suction fittings, suction covers, filter, filter lid or skimmer assembly.
5.  **DANGER: RISK OF SEVERE INJURY OR DROWNING!**  
**Mechanical entrapment:** May occur when jewelry, swimsuit, or hair accessories become entangled, knotted or snagged in a drain suction or skimmer assembly.
- Never allow your jewelry, swimsuit, or hair accessories to come close to the suction fittings, suction covers or skimmer assembly.
  - Never allow children to play or get near the suction fittings, suction covers, filter, filter lid or skimmer assembly.

### 3.2 Hyperthermia

Prolonged immersion in hot water may induce hyperthermia (overheating). The use of alcohol or drugs can greatly increase the risk of fatal hyperthermia in spas. A description of the causes, symptoms, and effects of hyperthermia are as follows:

Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 98.6°F (37°C). The symptoms of hyperthermia include drowsiness, lethargy (fatigue), and an increase in the internal temperature of the body (feeling of being too hot). The effects of hyperthermia include:

- Unawareness of impending hazard;
- Failure to perceive heat;
- Failure to recognize the need to exit spa;
- Physical inability to exit spa;
- Fetal damage in pregnant women; and
- Unconsciousness and danger of drowning.

A Warning Sign is provided in your warranty packet. Please install at a location near your spa, where it is visible to users of the spa. For additional or replacement Warning Signs please contact your local Sundance spas dealer and reference item number #6530-082.

### 3.3 Important CSA Safety Instructions (Canada only)

When using this electrical equipment, basic safety precautions should always be followed, including the following:

1. **READ AND FOLLOW ALL INSTRUCTIONS.**
2. A green colored terminal or a terminal marked G, Gr, Ground, Grounding or the  $\oplus$  symbol\* is located inside the supply terminal box or compartment. To reduce the risk of electric shock, this terminal must be connected to the grounding means provided in the electric supply service panel with a continuous copper wire equivalent in size to the circuit conductors that supply this equipment (\*IEC Publication 417, Symbol 5019).
3. At least two lugs marked "Bonding Lugs" are provided on the external surface or on the inside of the supply terminal box/ compartment. To reduce the risk of electric shock, connect the local common bonding grid in the area of the spa to these terminals with an insulated or bare copper conductor not smaller than No. 6 AWG (10 mm<sup>2</sup>).
4. All field-installed metal components such as rails, ladders, drains or other similar hardware within 10 feet (3m) of the spa shall be bonded to the equipment grounding buss with copper conductors not smaller than No. 6 AWG (10 mm<sup>2</sup>).
5. **SAVE THESE INSTRUCTIONS.**

### 3.4 General Electrical Safety Instructions

Your new Sundance® spa is equipped with a "state-of-the-art" equipment system. It contains the most advanced safety and self-protective equipment in the industry. Nonetheless, this spa must be installed properly to ensure dependable usage. Please contact your local Sundance dealer or local building department should you have any questions regarding your installation.

Proper grounding is extremely important. Sundance spas are equipped with a current collector system. A pressure wire connector is provided on the surface of the control box, located outside the equipment door (Figure B, page 16) to permit connection of a bonding wire between this point and any ground metal equipment, metal water pipe or conduit within 5 feet (1.5m) of the spa, or copper clad grounding rod buried within 5 feet (1.5m) of the spa. Bonding wire must be at least No. 8 AWG (8.4 mm<sup>2</sup>) solid copper wire. This is a most important safety assurance feature.

Before installing your spa, check with your local building department to insure installation conforms to local building codes.

## 120/240 Volt Denali, Prado, Prado 5, And Tacoma Convertible Models

A spa connected to a 120 VAC electrical service must be located close enough to a grounded, grounding-type electrical outlet so that the included 10 foot (3m) power cord can be plugged directly into it. **DO NOT USE AN EXTENSION CORD** as this could cause damage to the spa's equipment due to insufficient voltage. The power supplied to this spa must be a dedicated circuit with no other appliances or lights sharing the power provided by the circuit.

### 4.0 Choosing A Location

**IMPORTANT:** Because of the combined weight of the spa, water and users, it is extremely important that the base upon which the spa rests be smooth, flat, level and capable of uniformly supporting this weight, without shifting or settling, for the entire time the spa is in place. If the spa is placed on a surface which does not meet these requirements, damage to the skirt and/or the spa shell may result. Damage caused by improper support is not covered under warranty. It is the responsibility of the spa owner to assure the integrity of the support over time. We recommend a poured, reinforced concrete slab with a minimum thickness of 4 inches (10 cm). Wood decking is also acceptable provided it is constructed so that it meets the requirements outlined above.



**WARNING:** For spas that are to rest on balconies, roofs or other platforms not specifically tied into main structural support, consult a professional Structural Engineer with experience in this type of application.

The spa must be installed in such a manner as to provide drainage away from it. Placing the spa in a depression without provisions for proper drainage could allow rain, overflow and other casual water to flood the equipment and create a wet condition in which it would sit in. For spas which will be recessed into a floor or deck, install so as to permit access to the equipment, either from above or below, for servicing. Make certain that there are no obstructions which would prevent removal of all side cabinet panels and access to the jets components, especially on the side with the equipment bay.



**CAUTION:** If the spa is indoors or located in an enclosed area, proper ventilation should be discussed with an Engineer or authority competent enough to understand the necessary provisions needed to vent moist or heated air and air associated with chemical odors outdoors. **When the spa is in use considerable amounts of moisture will escape potentially causing mold and mildew.** This can cause health risk. Over time, this can damage certain surfaces, surroundings, and equipment.

#### 4.1 Outdoor Location

In selecting the ideal outdoor location for your spa, we suggest that you take into consideration the following:

- The proximity to changing area and shelter (especially in regions subject to cold weather).
- The pathway to and from your spa (this should be free of debris so that dirt and leaves are not easily tracked into the spa).
- The closeness to trees and shrubbery (remember that leaves and birds could create extra work in keeping the spa clean).
- A sheltered environment (less wind and weather exposure can result in lowered operation and maintenance costs).
- The overall enhancement of your environment. It is preferable not to place the spa under an unguttered roof overhang since run-off water will shorten the life expectancy of the spa cover.
- For spas that are to rest on balconies, roofs or other platforms not specifically tied into main structural support, consult a professional Structural Engineer with experience in this type of application.
- In the unlikely event that you should ever need to access or gain entry to any portion of the spa for servicing, it is highly recommended that you plan your outdoor installation to provide full access to the entire spa. Please take this into consideration when placing the spa in a deck or enclosed by a surrounding.
- Consider locating your spa away from any reflective surface or glass to prevent any damage to the synthetic skirt.
- Do not shim the spa. To ensure proper support the spa must sit flat on the intended foundation.

## 4.2 Indoor Location

For indoor installations many factors need to be considered before installing a spa indoors:

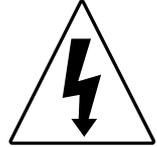


**WARNING:** In addition to maintenance of filters and water chemistry, proper ventilation is recommended to reduce the risk of contracting a waterborne illness (e.g. an infection, bacteria or virus) and/or respiratory ailments that could be present in the air or water. Consult a licensed architect or building contractor to determine your specific needs if installing your hot tub indoors.

- **PROPER FOUNDATION:** Consult a Structural Engineer when considering a foundation that will adequately support the spa the entire time it is in place. Proper support is critical especially if the spa is to rest on a second story or higher. For spas that are to rest on balconies, roofs or other platforms not specifically tied into the main structural support, you should consult a professional Structural Engineer with experience in this type of application.
- **PROPER DRAINAGE:** It is extremely important to have in place measures to sufficiently handle excessive water spillage. Be sure the flooring in which the spa rests on has adequate drainage and can handle draining of the entire contents of the spa. Be sure to make provisions for ceilings or any other structures that may be below the spas installation. Areas around your spa can become wet or moist so all flooring and subsequent furniture, walls and adjacent structures should be able to withstand or resist water and moisture.
- **PROPER VENTILATION:** Proper ventilation should be discussed with an Engineer or authority competent enough to understand the necessary provisions needed to vent moist or heated air and air associated with chemical odors outdoors. When the spa is in use considerable amounts of moisture will escape potentially causing mold and mildew, over time this can damage certain surfaces and or surroundings.
- **SUFFICIENT ACCESS:** In the unlikely event that you should ever need to access or gain entry to any portion of the spa for servicing, it is highly recommended that you plan your indoor installation to provide full access to the entire spa.
- **WARRANTY:** Damage caused by not following these guidelines or any improper installation not in accordance with local codes or authorities is not covered under the spas warranty. Please consult your local state or city building ordinances.
- **DO NOT SHIM THE SPA:** To ensure proper support the spa must sit flat on the intended foundation.

## 5.0 Power Requirements

Sundance® spas are designed to provide optimum performance and flexibility of use when connected to the maximum electrical service listed on pages 12-14. If you prefer, your dealer can perform a minor circuit board modification to allow your spa to accept an electrical service other than the factory setting.



**Note:** Refer to pages 46-49 for circuit board configuration details or contact your authorized Sundance dealer.

### 5.1 North American 60 Hz Power Options

| <b>North American Denali/Prado/Prado 5/Tacoma 1-Pump Convertible Models (60 Hz)</b> |                                     |                         |                          |
|---|-------------------------------------|-------------------------|--------------------------|
|   | <b><u>120V/15A*</u></b>             | <b><u>240V/30A*</u></b> | <b><u>240V/40A**</u></b> |
| Voltage:  | 120 VAC                             | 240 VAC                 | 240 VAC                  |
| # of Wires:   | 3 (15A GFCI Cord - US Models Only*) | 4 (Hard Wired Only)     | 4 (Hard Wired Only)      |
| Frequency:  | 60 Hz                               | 60 Hz                   | 60 Hz                    |
| Current Draw:   | 12A                                 | 21A                     | 30A                      |
| Circuit Breaker:  | 15A, 1-Pole                         | 30A, 2-Pole             | 40A, 2-Pole              |

**CAUTION (For 4-wire, 240 VAC Heater Operation):** Move the red wire on the main terminal strip (TB1) from position #1 to position #3. Make certain wires are connected exactly as shown in Figure D (page 17) before applying power. Failure to do so will result in damage to the circuit board and/or related components and void the manufacturer's warranty.

\* In the 15A/30A configuration, the heater **will not operate** at the same time as the high-speed jets pump. **The factory setting is 120V/15A.**

\*\* If the spa is to be operated on 40A service, remove the jumper JP1 #1-2 on the circuit board to allow the heater to operate at the same time as the high-speed jets pump (page 46).

### North American Edison/McKinley/Peyton/Ramona 2-Pump Models (60 Hz)

|                  | <u>240V/40A*</u> | <u>240V/50A**</u> | <u>240V/60A***</u> |
|------------------|------------------|-------------------|--------------------|
| Voltage:         | 240 VAC          | 240 VAC           | 240 VAC            |
| # of Wires:      | 3                | 3                 | 3                  |
| Frequency:       | 60 Hz            | 60 Hz             | 60 Hz              |
| Current Draw:    | 26A              | 36A               | 45A                |
| Circuit Breaker: | 40A, 2-Pole      | 50A, 2-Pole       | 60A, 2-Pole        |

\* In 40A configuration, the heater **will not operate** while either jets pump is running in high speed. **Note: pump 2 runs only in high speed.**

\*\* In 50A configuration, the heater **will not operate** while both jets pumps are running in high speed. **Note: pump 2 runs only in high speed. This is the factory setting.**

\*\*\* In 60A configuration, the heater **will operate** while both jets pumps are running in high speed. **Note: pump 2 runs only in high speed.**

## 5.2 Export 50 Hz Power Options

### Export Denali/Prado/Prado 5/Tacoma 1-Pump Models (50 Hz)

|                  | <u>230V/20A*</u> | <u>230V/30A**</u> |
|------------------|------------------|-------------------|
| Voltage:         | 230 VAC          | 230 VAC           |
| # of Wires:      | 3                | 3                 |
| Frequency:       | 50 Hz            | 50 Hz             |
| Current Draw:    | 15A              | 21A               |
| Circuit Breaker: | 20A              | 30A               |

\* In the 20A configuration, the heater **will not operate** while the jets pump is running in high speed. **This is the factory setting.**

\*\* In the 30A configuration, the heater **will operate** while the jets pump is running in high speed.

**Export Edison/McKinley/Peyton/Ramona 2-Pump Models (50 Hz)**

|                  | <u>230V/20A*</u> | <u>230V/30A**</u> | <u>230V/40A***</u> |
|------------------|------------------|-------------------|--------------------|
| Voltage:         | 230 VAC          | 230 VAC           | 230 VAC            |
| # of Wires:      | 3                | 3                 | 3                  |
| Frequency:       | 50 Hz            | 50 Hz             | 50 Hz              |
| Current Draw:    | 15A              | 23A               | 29A                |
| Circuit Breaker: | 20A              | 30A               | 40A                |

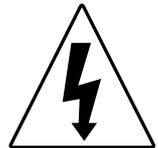
\* In the 20A configuration, the heater **will not operate** while either jets pump is running in high speed. **This is the factory setting.**

\*\* In the 30A configuration, the heater **will not operate** while both jets pumps are running in high speed.

\*\*\* In the 40A configuration, the heater **will operate** while both jets pumps are running in high speed.

## 6.0 Electrical Wiring Instructions

**IMPORTANT NOTICE:** The electrical wiring of this spa must meet the requirements of the National Electrical Code/ USA (NEC) and any applicable state or local codes. The electrical circuit must be installed by a qualified electrician and approved by a local building/electrical inspection authority.



### 1. Convertible 120/240V Denali/Prado/Prado 5/Tacoma Models Only:

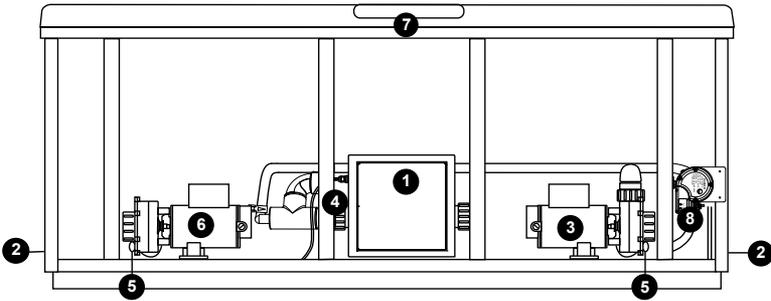
-  **DANGER: TO DECREASE THE RISK OF SHOCK, PRODUCT DAMAGE OR ELECTRICAL FIRE.**  
120V "Plug-in" Operation: This spa must operate on the supplied 10 foot (3m) 120V GFCI cord at its original length or must be hard-wired for longer runs. **NEVER USE AN EXTENSION CORD FOR ANY REASON!**
- Convertible 120/240V Heater Operation: The included 120V GFCI cord must be discarded for 240V heater operation. This spa must be hard-wired. Supplying power to either configuration above which is not in accordance with these instructions will void both the independent testing agency listing and the manufacturer's warranty.

2. **Dedicated 240V Edison, McKinley, Peyton, Ramona Models:**

This spa must be permanently connected (hard-wired) to the power supply. No plug-in connections or extension cords are to be used in conjunction with the operation of this spa. Supplying power to the spa which is not in accordance with these instructions will void both the independent testing agency listing and the manufacturer's warranty.
3. The power supplied to this spa must be a dedicated circuit with no other appliances or lights sharing the power provided by the circuit.
4. To determine the current, voltage and wire size required, refer to Section 5.0 "Power Requirements" (pages 12-14).
  - Wire size must be appropriate per NEC and/or local codes.
  - We recommend type THHN wire.
  - All wiring must be copper to ensure proper connections. **Do not use aluminum wire.**
  - When using wire larger than #6 (10 mm<sup>2</sup>), add a junction box near the spa and reduce to short lengths of #6 (10 mm<sup>2</sup>) wire to connect to the spa.
5. The electrical supply for this product must include a suitably rated switch or circuit breaker to open all ungrounded supply conductors to comply with Section 422-20 of the National Electrical Code/USA, ANSI/NFPA 70. The disconnecting means must be readily accessible to the spa's occupant but installed at least 5 feet (1.5m) from spa water.
6. The electrical circuit supplied for the spa must include a suitable ground fault circuit interrupter (GFCI) as required by NEC Article 680-42.
7. The electrical supply for this product must include a suitably rated isolating switch and circuit breaker to comply with local electrical regulations. This RCD/GFCI circuit breaker must be installed at the power supply in the house electrical box.
8. For Australia/New Zealand, the spa should be supplied through a residual current device (RCD) with a rated tripping current not exceeding 30mA (IEC 60335-2-60).
9. To gain access to the spa's power terminal block, remove the screws securing the cabinet panel on the side of the spa under the control panel. Then remove the four control box door screws and door (Figures A-B, page 16).

10. Select the power supply inlet you want to use (Figure A). Feed power cable to control box, then install it through the large opening provided in the bottom side of the box.
11. Connect wires, color to color, on terminal blocks TB1 and TB3 (Figures C-F, page 17). TIGHTEN SECURELY! All wires must be hooked up securely or damage could result.
12. Install control box door and screws and reinstall the cabinet side panels.

**Figure A**  
**Equipment Area**

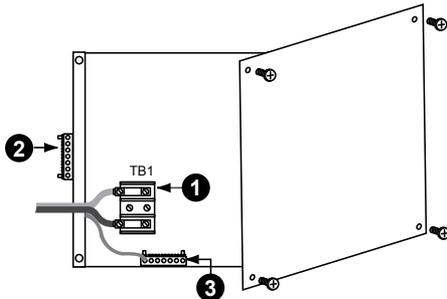


**Note:** Equipment location (such as pumps, CLEARRAY® system, drain, heater etc.) varies by model.

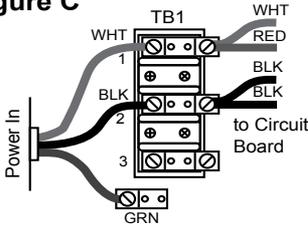
- |                          |   |
|--------------------------|---|
| 1. Control Box           | 6. 1-Speed Pump                                     |
| 2. Power Supply Inlet(s) | 7. Control Panel                                    |
| 3. 2-Speed Pump          | 8. CLEARRAY (Ultraviolet) Water Purification System |
| 4. Heater                |   |
| 5. Pump Drain Plugs      |   |

**Figure B**  
**Control Box**

1. Terminal Block
2. Bonding Lug
3. Grounding Terminal

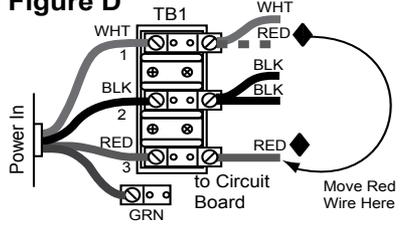


**Figure C**



North American Denali/Prado/Prado 5/Tacoma Convertible Models: 120 VAC, 3-Wire Connection (60 Hz)

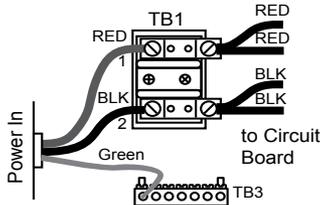
**Figure D**



North American Denali/Prado/Prado 5/Tacoma Convertible Models: 240 VAC, 4-Wire Connection (60 Hz)

**CAUTION (For 4-wire 240 VAC Heater Operation):** Move the red wire on the main terminal strip (TB1) from position #1 to position #3. Make certain wires are connected exactly as shown in Figure D before applying power. Failure to do so will result in damage to the circuit board and/or related components and void the manufacturer's warranty.

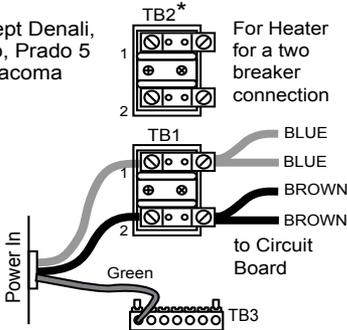
**Figure E**



North American Models :  
240 VAC, 3-Wire Connection (60 Hz)

**Single Breaker**

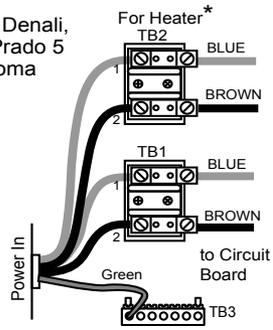
\*Except Denali, Prado, Prado 5 and Tacoma



**Figure F**

**Dual Breaker**

\*Except Denali, Prado, Prado 5 and Tacoma



All Export Models:  
230 VAC, 3-Wire (50 Hz)

## 7.0 Spa Fill Up Procedure

For best results, read each step in its entirety before proceeding with that step. Make sure all drains and drain plugs are closed before filling.

### 1. Prepare The Spa For Filling

- Clear all debris from the spa. (Although the spa shell has been polished at the factory, you may want to treat it with a specially formulated spa cleaner). Consult your authorized Sundance dealer for additional information prior to filling spa.
- Remove filter/skimmer lid (pages 24 and 25), then remove filter cartridge as outlined in Section 11.1 (page 33).

### 2. Fill Spa

- Place the end of your garden hose into the empty filter bucket.

**CAUTION: TO DECREASE BUILD UP ON COMPONENTS AND MINIMIZE ACRYLIC DAMAGE.**

Never fill with water from a water softener. If your water is extremely "hard," it is preferable to fill half-way with hard water and the rest of the way with softened water. Water that is too soft can be corrosive to metal components.

-  **WARNING: TO DECREASE RISK OF INFECTION OR DISEASE.**

Fill hot tub with clean tap water from garden hose, to reduce risk of contracting a waterborne illness (e.g. an infection, bacteria or virus) and/or respiratory ailments. Fill until water covers all jets but does not touch the bottom of the lowest headrest. (DO NOT OVERFILL!)

**IMPORTANT:** Always fill your spa through the filter bucket after draining. Failure to do so may cause air to be trapped in the pumps, preventing the pumps from circulating water. Remove the hose and replace the filter cartridge. Note: DO NOT overtighten filter cartridge, finger tight only!

### 3. Turn On Power

Turn on power to spa at the home's circuit breaker to start boot up sequence (Section 9.0, page 26). The heater and filter pump will automatically activate after several seconds. If the control panel LED flashes water temperature and "COL" or "ICE" this is normal, refer to page 43 for additional information.

**Note:** "COL" and "ICE" will only appear when the spa is in Economy mode.

#### 4. **Activate Jets Pumps**

Turn on jets pump(s) to ensure proper mixing when adding start-up chemicals in step 5.



#### 5. **Add Start-Up Chemicals**

Add the spa water chemicals as recommended by your authorized Sundance dealer. See Section titled “Water Quality Maintenance” (page 38) for general guidance.



#### **WARNING: RISK OF POISONING OR DEATH.**

Never leave chemicals opened and accessible to anyone. Use chemicals according to the vendors instructions. Always store chemicals in a safe and/or locked location. Keep away from and out of reach of children.

#### 6. **Establish A Stable Sanitizer Reading**

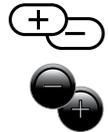
Establish a stable sanitizer reading no less than 1.0 ppm chlorine or 2.0 ppm bromine. To ensure healthy water conditions, always maintain a constant sanitizer reading within the levels recommended on the inside cover of this manual. If sanitizer levels cannot be stabilized, perform the decontamination procedure steps 9-15 on the following page.

**Note:** The “decontamination procedure” steps 9-15 should also be used after the spa has been “Winterized” (Section 11.7, page 36) or has been sitting without power for an extended period.

#### 7. **Set Spa To Heat**

To warm spa water to a comfortable temperature, follow these steps:

- The LED display on the control panel displays the actual temperature of the spa water. Press either the **COOLER** or **WARMER** button once to display the “set” temperature for 5 seconds. If you want the water to heat to a different temperature, simply press **COOLER** or **WARMER** within 5 seconds. The set temperature increases or decreases by one degree each time one of these buttons is pressed.
- The heater will turn off when the temperature corresponding to the thermostat setting is achieved.



**Important Heater Details:**

- The maximum temperature for which the spa can be set is 104°F (40°C) and the minimum is 65°F (18°C).
- For North American (60 Hz) 2-pump spas powered by a 40 amp service, jets pump #1 must be set to low speed and jets pump #2 must be turned off to operate the heater.
- For Export (50 Hz) 2-pump spas powered by a 20 amp service, jet pump #1 must be set to low speed and jets pump #2 must be turned off to operate the heater.
- Setting the thermostat at maximum will not accelerate the heating process. This will only result in a higher ultimate temperature.
- The heater operates until the water reaches the programmed “set temperature,” then turns off. The heater will reactivate after the water cools to approximately 1.5° below the “set temperature.”

**8. Place Cover On Spa**

- Keeping the insulating cover in place anytime the spa is not in use will reduce the time required for heating, thereby minimizing operating costs.
- The time required for initial heat-up will vary depending on the starting water temperature.



**DANGER: RISK OF PERSONAL INJURY.**

Check water temperature carefully before entering hot tub! Excessive water temperature can cause burns, welts and body temperature to rise, hyperthermia (over-heating).

**Decontamination Procedure (Steps 9-15)**

Steps 9-15 below are only required when sanitizer levels are unstable after performing steps 1-6 above. Disregard steps 9-15 below if sanitizer levels remain stable within the levels recommended on the inside cover of this manual.

9. Add 2.5 ounces (71 g) of sodium dichlor for every 100 gallons (378 Liters) of water. Refer to the table below for approximate water fill volume by model.



**CAUTION: RISK OF PERSONAL INJURY OR SPA DAMAGE!**

Never add chlorine tablets (trichlor) or acid to your hot tub for any reason! These chemicals may damage components within your hot tub, burn or irritate your skin, create a rash, and void the manufacturer warranty for your spa.

**Water Volume by Model**

| <b>Model</b>   | <b>Average Fill Volume*</b> | <b>Sodium Dichlor</b> |
|----------------|-----------------------------|-----------------------|
| Denali .....   | 240 Gal ( 908 L) .....      | 6.0 oz.               |
| Tacoma .....   | 145 Gal ( 549 L) .....      | 4.0 oz.               |
| Edison .....   | 350 Gal (1,325 L) .....     | 9.0 oz.               |
| McKinley ..... | 410 Gal (1,552 L) .....     | 10.5 oz.              |
| Peyton .....   | 340 Gal (1,287 L) .....     | 8.5 oz.               |
| Prado .....    | 354 Gal (1,340 L) .....     | 9.0 oz.               |
| Prado 5 .....  | 354 Gal (1,340 L) .....     | 9.0 oz.               |
| Ramona .....   | 410 Gal (1,552 L) .....     | 10.5 oz.              |

\*Use average fill volume for chemical maintenance

10. Leave spa cover open during this step to allow excessive chemical vapors to exit spa, protecting plastic knobs and pillows on Edison, McKinley, Peyton, Prado, Ramona and Tacoma models from chemical attack. If spa is indoors, open doors and windows for proper ventilation. Turn on all spa jets pumps for one hour, open all air controls. On McKinley and Ramona (Figure A) and Denali (Figure B) models, place the Massage Selector or Diverter Jet in their center “combo” position as shown (right).

Massage Selector

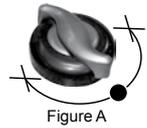


Figure A



Figure B



Set all air controls to their full open counterclockwise position

**Note:** You will need to press the jets pump button(s) every 20 minutes since these functions have an automatic 20 minute time-out function that turns them off.



**WARNING: BECAUSE OF THE RISK OF INHALING CHEMICAL VAPORS.**

- To decrease the risk of injury, drowning or entrapment, never leave your hot tub unattended for any reason while the cover is open and accessible, especially to small children and animals!
- Precautions should be taken to minimize your exposure to chemical vapors (that could cause lung, brain, or skin damage).

11. Turn off power to the spa at the circuit breaker, then drain spa as outlined in Section 11.2 (page 34).
12. Refill spa with clean tap water from garden hose until water covers all jets. (DO NOT OVERFILL!)

**CAUTION: TO DECREASE BUILD UP ON COMPONENTS AND MINIMIZE ACRYLIC DAMAGE.**

Never fill with water from a water softener. If your water is extremely “hard”, it is preferable to fill half-way with hard water and the rest of the way with softened water. Water that is too soft can be corrosive to metal components.

13. Consult your authorized Sundance dealer for chemical recommendations, then add chemicals to spa water to achieve a constant sanitizer reading within the levels recommended on the inside cover of this manual.
14. Turn on jets pump(s) when adding chemicals to ensure proper mixing and leave your spa cover open until the sanitizer level becomes stable to protect pillows and plastic knobs from chemical attack. Refer to the inside cover of the manual.



**WARNING: RISK OF PERSONAL INJURY.**

- To decrease the risk of injury, entrapment or drowning, never leave your hot tub unattended for any reason, especially if while the cover is open and accessible to small children and animals!
- To decrease the risk of contracting a waterborne illness (e.g. an infection, bacteria or virus) and/or respiratory ailments, maintain water chemistry within 6 step parameters. If you or other bathers experience such a condition, discontinue use and seek immediate medical attention.

15. Establish a sanitizer reading no less than 1.0 ppm free chlorine or 2.0 ppm bromine, then allow the hot tub to set undisturbed for 8 hours. Retest water after 8 hours to determine if sanitizer levels are stable. If sanitizer levels are stable, your spa is ready for use. To ensure healthy water conditions, always maintain a constant sanitizer reading within the levels recommended on the inside cover of this manual. If sanitizer levels are not stable at this time, it will be necessary to repeat this procedure in its entirety (steps 1-15) until stable sanitizer readings are achieved.

**IMPORTANT:** If the CLEARRAY® water purification system is removed from the hot tub or is not operating effectively follow the “without CLEARRAY®” water chemistry parameters as defined by the Association of Pool and Spa Professionals.

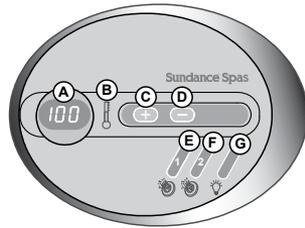
16. After adequate sanitizer levels are achieved, close all spa air controls to maximize heat retention when spa is not in use.

## 8.0 Control Functions

### 8.1 Control Panel



Prado/Prado 5 Panel



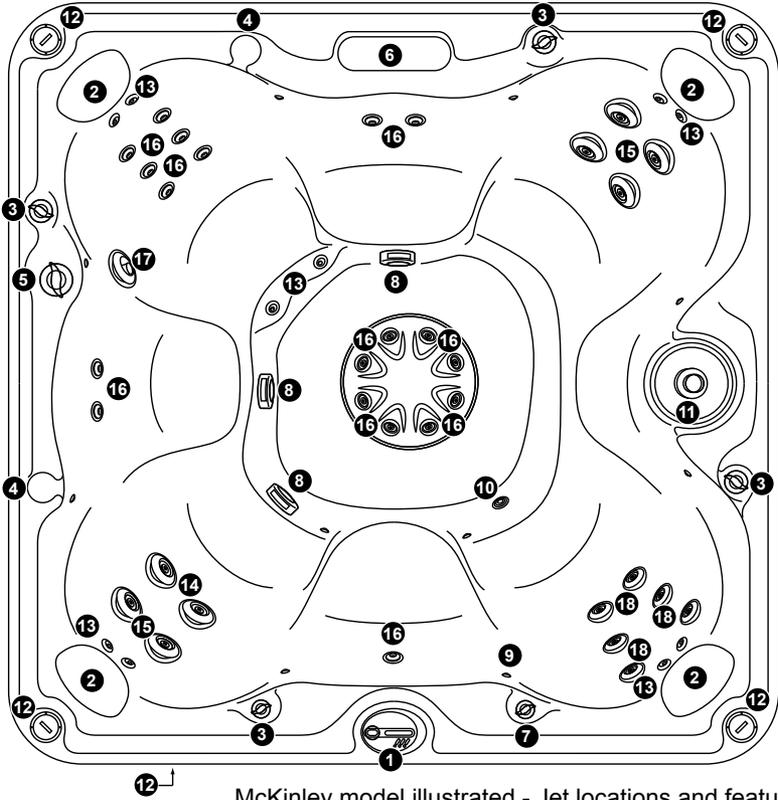
2 Pump Panel Shown

- A. **LED Display:** Can display current water temperature (default display), water temperature set point, selected filtration/heating mode, and error messages.
- B. **Heat Indicator:** Lit when heater is on.
- C. **Warmer Button:** Increases water temperature set point.
- D. **Cooler Button:** Decreases water temperature set point.
- E. **Jets 1 Button:** Turns jets pump #1 on and off. Press once for low speed; press a second time for high speed; press a third time to turn pump off.
- F. **Jets 2 Button (if equipped):** Turns jets pump #2 on and off. Press once for high speed; press a second time to turn pump off.
- G. **Light Button:**
  - Denali and Tacoma Models: Turns underwater light on in random mode or in one of six solid colors. Refer to Section 9.3 (page 2) for details.
  - Edison, McKinley, Peyton, Prado, Prado 5 and Ramona Models: Turns accent lights on in one of three random modes or one of seven solid colors. Refer to Section 9.4 (page 27) for details.

#### Operation Details

- Temperature Adjustment: 65 to 104°F (18 to 40°C). Factory default setting is 100°F (38°C).
- All lighting systems run for 1 hour then shut off.
- Jets 1/Jets 2 Button Operation: Jets run for 20 minutes after activated, then turn off automatically to conserve energy. Simply press either jets button to continue operation for an additional 20 minutes.

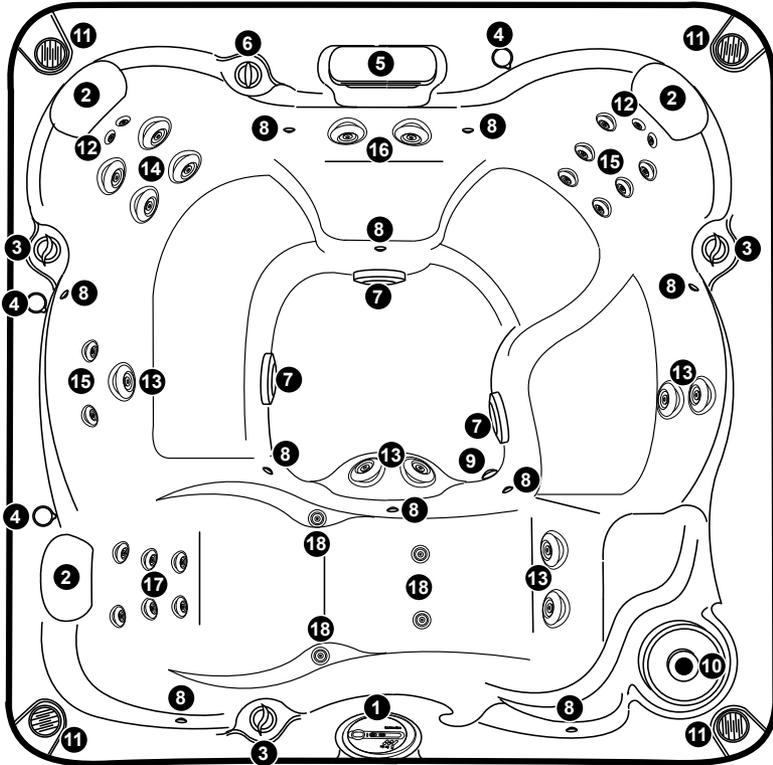
## 8.2 General Spa Features And Controls (McKinley and Ramona)



McKinley model illustrated - Jet locations and features will vary by model. Specifications subject to change without notice.

- |  |  |
|--|--|
| 1. Control Panel   | 11. Filter skimmer with one underlying filter cartridge (Filter needs periodic cleaning)         |
| 2. Headrest Pillows (4 ea.)  | 12. Optional BLUEWAVE® Spa Stereo System (1 ea.) located in front spa skirt and speakers (4 ea.) |
| 3. Air Controls (4 ea.)  | 13. DX Jets (10 ea.)   |
| 4. Cup Holders (2 ea.)   | 14. DVX Jets (2 ea.)   |
| 5. Massage Selector (1 ea.)  | 15. DVR Jets (6 ea.)   |
| 6. Waterfall   | 16. DL Jets (19 ea.)   |
| 7. Waterfall control valve (1 ea.)   | 17. DST Jet (1 ea.)  |
| 8. Suction Fittings  | 18. DXL Jets (6 ea.)   |
| 9. Multiple LED accents lights (10 ea.)  |  |
| 10. Gravity Drain: Fitting functions as floor gravity drain, heater return and <b>CLEARRAY</b> purification system return. |  |

### 8.3 General Spa Features And Controls (Edison and Peyton)



Peyton model illustrated - Jet locations and features may vary. Specifications subject to change without notice.

- |  |  |
|--|--|
| 1. Control Panel   | 10. Filter skimmer with one underlying filter cartridge (Filter needs periodic cleaning)         |
| 2. Headrest Pillows (3 ea.)  | 11. Optional BLUEWAVE® Spa Stereo System (1 ea.) located in front spa skirt and speakers (4 ea.) |
| 3. Air Controls (3 ea.)  | 12. DX Jets (4 ea.)  |
| 4. Cup Holders (3 ea.)   | 13. DVX Jets (7 ea.)   |
| 5. Waterfall   | 14. DVR Jets (4 ea.)   |
| 6. Waterfall control valve (1 ea.)   | 15. DL Jets (8 ea.)  |
| 7. Suction Fittings  | 16. DXT Jets (2 ea.)   |
| 8. Multiple LED accent lights (10 ea.)   | 17. DXL Jets (6 ea.)   |
| 9. Gravity Drain: Fitting functions as floor gravity drain, heater return and CLEARRAY purification system return. | 18. DV Jets (4 ea.)  |

## 9.0 Operating Instructions

The spa control system has automatic functions that operate upon start-up and normal operation to protect the system. Upon power up, the readout displays the following information:

1. Control panel displays current software release, then;
2. Control panel displays “888” and all indicator LEDs are lit, permitting visual inspection of all display segments and indicator lights for proper operation.
3. After the initial start-up sequence ends, the actual water temperature is displayed. If water temperature at this time is less than the factory default temperature setting of 100°F (38°C) and the spa is set to either of the standard filtration/heating modes (page 30), the heater will turn on and run until the water temperature rises to the factory setting, then turn off.

**Note:** It is common for the heater to turn on after the spa is first filled because tap water is often very cold.

### 9.1 Setting Water Temperature

The spa’s thermostat provides optimum control of water temperature. The temperature setpoint (set temperature) can be adjusted from 65°F to 104°F (18°C to 40°C). To raise the set temperature, press the **WARMER** button. To lower the set temperature, press the **COOLER** button. The first press of either button displays the set temperature. To access the overtemp feature that allows the spa to reach 106°F (41°C) follow the steps below (Figure 1).

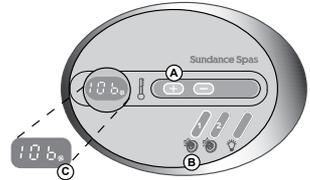


Figure 1



**WARNING: RISK OF HYPERTHERMIA (OVER-HEATING)  
CAUSING SEVERE INJURY, BURNS, WELTS OR DEATH!**

Water temperature in excess of 104°F (40°C) may be injurious to your health.

- A. Press and hold the **WARMER** button then;
- B. Press and hold the **JETS 1** button at the same time for 2 seconds. You will see the temperature rise to 106°F (41°C) on the LED display. To lower the temperature, press the **COOLER** button.
- C. When the overtemp feature has been activated, the decimal point after the last digit will flash on and off every second as an indicator for being in the overtemp mode.

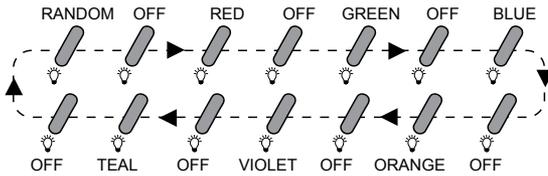
**Note:** Once the temperature goes below 104°F (40°C) and you would like to raise the temperature to 106°F (41°C) again, you will have to repeat the steps above.

## 9.2 Activate Pumps

The **JETS 1** button activates the jets pump 1. The first press activates in low speed, the second press activates high speed, and the third press shuts the pump off. The **JETS 2** button (if equipped) activates jets pump 2 which only operates in high speed. When manually activated, both pumps automatically turn off in 20 minutes.

## 9.3 SunGlow™ Light Operation (Denali and Tacoma Models)

The spa light offers 6 constant color variations and a unique random mode for enhanced spa enjoyment. Press the Light button once to turn the spa light on in Random mode, then repeatedly press the button to turn the light off or to select one of 6 constant colors as illustrated below.



You must press the LIGHT button within 5 seconds between each “off” or “color” selection to prevent it from resetting. Pressing the button after 5 seconds restarts the sequence in Random mode. This mode automatically changes the light color every 8 to 20 seconds.

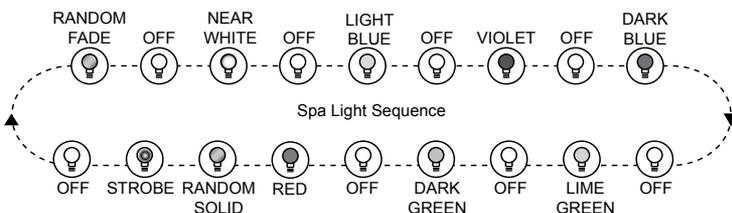
**Note:** Any time the spa light is manually turned on, it will automatically turn off after approximately 1 hour. If you desire more light at this time, simply turn the light back on.

## 9.4 Multi-Colored LED Light System Operation (Edison, McKinley, Peyton, Prado, Prado 5, and Ramona Models)

The multi-colored LED spa light offers seven constant color variations and three unique random modes for enhanced spa enjoyment. Press the light button once to activate the light modes, then continue pressing the button to either turn the light off or to select random fade, one of seven constant colors, random solid color mode or strobe mode as illustrated.

### Light Operating Tips:

- When the light is off and turned on, it will turn on to the next color in the sequence from the last color used.
- Any time the spa light is manually turned on, it will automatically turn off after approximately 1 hour.
- Random Solid: Lights display different solid color every 5-6 seconds.
- Strobe: Lights flash “strobe” in white color.



### 9.5 Adjusting Individual Jet Flow

The water flow through certain jets in your spa can be adjusted or turned off by rotating the outside jet ring. Other jets also offer an adjustable center nozzle that allows you to change the water discharge angle. Simply tilt the center nozzle in these jets to the desired angle to customize your personal massage.

**Note:** Always keep at least 6 adjustable jets open at all times to ensure proper filtration characteristics within spa.



DST Jet

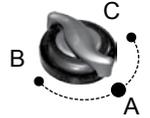


DV Jet

### 9.6 Selecting Desired Massage Action

All models (except Edison, Peyton, Prado, Prado 5 and Tacoma) incorporate a massage selector valve or Diverter Jet that allows you to customize the massage and performance by diverting water between various jet systems within the spa. Simply turn valve to positions A, B or C to divert water pressure to various jet groups.

**Note:** The valve is intended to operate in positions A (Combo), B, or C for optimum performance. It is considered normal for sound levels within the valve to increase between these positions due to the large amounts of water flowing through it. For optimum filtration benefits, always leave this valve in position A when the spa is covered and select positions B or C for maximum jet performance during spa use.



McKinley and Ramona models



Denali model

### 9.7 Air Controls

Certain jet systems have their own air control. Each control introduces air into the water lines that supply that specific jet group. Simply turn the air control selection to open or close. To minimize heat loss, all air controls should be closed when the spa is not in use.

**Note:** To minimize heat loss, close all air controls when spa is not in use. Certain jets may not draw air while the jets pump is running in low speed; this is considered normal.



Edison, McKinley, Peyton, Prado and Ramona models



Denali model

### 9.8 Optional BLUEWAVE® Spa Stereo System

Models equipped with the optional audio system offer enhanced spa enjoyment. These models include a high-quality AUX/Bluetooth® stereo receiver with four high-quality marine speakers for unsurpassed sound quality and long-life.

**Note:** All operations for the BLUEWAVE system are controlled via a connected Bluetooth or Auxiliary device.



## 10.0 Automatic Filtration Cycles

The control system activates a programmable “Standard” or “Economy” filtration cycle to remove debris from your spa. These cycles use the low speed pump, skimmer basket, and filter cartridge quickly clear “skim” the water of debris and minimize their “bathtub ring” affect. Apart from their filtration benefit, each mode also effects the operation of your spa’s heater.

**Note:** With two pump models, an automatic “blow-out” function also activates pump 2 for a period of one minute to flush all lines. Then, after one minute, pump 2 turns off and pump 1 continues to operate for the duration of the cycle. This function only occurs during the first filtration/heating cycle each day.

### 10.1 Standard Filtration/Heating Modes (F1-F3)

Standard filtration/heating modes (F1-F3) are typically selected by customers in cold climates where heat up times are extended due to lower ambient temperatures. In either of these modes, the set temperature regulates the water temperature. The low-speed jets pump 1 and heater turn on as needed. After the programmed set temperature is reached, the heater and low speed pump turn off; only to turn back on during a heat call and/or during the next programmed filtration/heating cycle.

### 10.2 Economy Filtration/Heating Modes (F4-F6)

Economy filtration/heating modes are typically selected by customers in warm climates where heat up times are minimized due to higher ambient temperatures. In these modes, the water temperature is regulated by the set temperature only during a programmed filtration/heating cycle. The heater will turn on only when there is a heat call during a programmed filtration/heating cycle.

**Note:** These modes consume less energy than standard modes F1-F3 outlined above.

### 10.3 Lock Modes (L1-L3)

These modes are designed for use during spa service or to prevent unauthorized use.

### 10.4 Selecting The Filtration/Heating Mode

Press and hold both control panel **WARMER** and **COOLER** buttons at the same time, then release. Then press either **WARMER** or **COOLER** button to select filtration/heating mode F1-F6 or lock modes L1-L3 on the following pages.

### 10.5 Filtration Modes

During the filtration/heating cycle the Jets pump 1 low speed will activate. To set a time for the first filtration/heating cycle, simply turn power on to the spa two minutes prior to the desired time. Example: If you desire your first filtration/heating cycle to begin at 10:00 AM turn off power to the spa and turn it back on again at 9:58 AM. You can also press the Warmer, Cooler and Jets Pump 1 buttons simultaneously for 2 seconds to restart the spa.

**Note:** Start time is approximate and may vary slightly from day to day.

#### Standard Filtration/Heating Modes (F1-F3)

- F1** 4 hours of filtration/heating per day (one 2-hour cycle every 12 hours).
- F2** 6 hours of filtration/heating per day (one 2-hour cycle every 8 hours).
- F3** 8 hours of filtration/heating per day (one 2-hour cycle every 6 hours). **Factory default.**



#### Economy Filtration/Heating Modes (F4-F6)

- F4** 4 hours of filtration/heating per day (one 2-hour cycle every 12 hours).
- F5** 6 hours of filtration/heating per day (one 2-hour cycle every 8 hours).
- F6** 8 hours of filtration/heating per day (one 2-hour cycle every 6 hours).



#### Lock Modes (L1-L3)

(When in a lock mode the display will flash between the temperature and the Lock mode number)

- L1** Lock Out (disables all spa functions to permit filter cleaning).

**Note:** The spa should not be left in this lock mode for an extended period of time. Especially in colder climate or when freezing conditions exist.

- L2** Lock Mode (disables the jets and light buttons to prevent unauthorized use of spa). Filtration/heating cycle will continue to operate as programmed in this mode. The temperature display flashes when this function is enable. Example: the "F3" filtration/heating cycle was enabled prior to choosing lock mode. The spa continues to perform the "F3" cycle until lock mode is canceled, allowing another cycle to be selected.



**L3** Lock Mode (disables the temperature up and down buttons to prevent unauthorized temperature adjustments). Filtration/heating cycle will continue to operate as programmed in this mode. The jets and lights buttons will still continue to operate as normal. The temperature display flashes when this function is enabled.

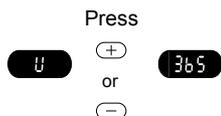
**Note:** To exit a Lock Mode you will need to re-enter the filtration/heating modes and select a cycle from F1-F6.

## 10.6 Programming the CLEARRAY (Ultraviolet) Water Purification System (If equipped)

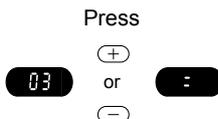
### A. Programming the CLEARRAY System (U) or Corona Discharge Ozone (O3)

Press and hold the **Jets pump 1** and **Cooler** button at the same time for 3 seconds to enter the sanitizing system program. The screen will display one of the two menus below:

#### CLEARRAY menu



#### O3 menu



1. If the LED screen is displaying "U" then pressing the Jets pump 1 will change the sanitizing system from "U" to "O3" and exit the programming menu. If the LED screen is displaying "O3" then pressing the Jets pump 1 will change the sanitizing system from "O3" to "U" and exit the programming menu.

**Note:** For the O3 option the "=" disables the duration countdown timer.

2. If you do not wish to change the option do not press any buttons and after 10 seconds the display will return to the main menu.

**Note:** If the CLEARRAY System has been selected, when the time allotted has expired (365 days) the display screen will flash between the water temperature and "blb." At this time the UV bulb must be replaced, the quartz tube must be cleaned and the duration countdown timer needs to be reset. If the "blb" message appears on the control panel and you do not have the CLEARRAY system, just follow the steps in following section to reprogram and clear the message.

**B. Resetting the duration countdown timer (CLEARRAY System only)**

Once the duration countdown timer for the CLEARRAY System has reached zero, you will need to reset it, replace the UV bulb and clean the quartz tube.

To reset the duration countdown timer:



1. Press and hold the **Jets pump** and **Cooler** button at the same time for 3 seconds.
2. Press the **Warmer** button until the display shows “0.”
3. If the timer has reached “0,” pressing the **Jets pump 1** button will reset it. **If the timer is not at “0” pressing the Jets pump 1 button will not reset it.**

**Note:** If the spa power is interrupted, the duration countdown timer is not affected. The number of days remaining is stored in the memory and will continue to countdown once power is regained.

4. If the duration countdown timer is not at “0” and you need to reset it:
  - a. Press and hold the Jets pump 1 and Cooler buttons at the same time for 3 seconds.
  - b. Press the Warmer button to scroll to “U.”
  - c. Press the Jets pump 1 button to switch from “U” to “O3.”
  - d. Press and hold the Jets pump 1 and Cooler buttons at the same time for 3 seconds.
  - e. Press the Warmer button to scroll to “O3.”
  - f. Press the Jets pump 1 button to switch from “O3” to “U.” The timer has been reset to 365 days.

## 11.0 Spa Maintenance

Proper and regular maintenance of your spa will help it retain its beauty and performance. Your authorized Sundance dealer can supply you with all the information, supplies, and accessory products you will need to accomplish this.



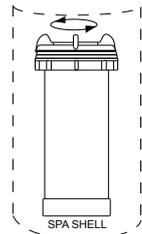
### **DANGER: RISK OF SEVERE INJURY OR DROWNING BY ENTRAPMENT!**

- Keep hair, loose articles of clothing or hanging jewelry away from suction fittings, rotating jets or other moving components to avoid entrapment that could lead to drowning or severe injury.
- Never use the spa unless all suction guards, filter, filter lid, or skimmer assembly are installed to prevent body and/or hair entrapment.
- Never operate or use the spa if the filter, filter lid, or skimmer assembly are broken or any part of the skimmer assembly is missing. Please contact your dealer or nearest service center for service.
- The suction fittings and suction covers in this spa are sized to match the specific water flow created by the pump(s). If it is necessary to replace the suction fittings, suction covers or pump(s), be sure that the flow rates are compatible and are in compliance with the VGB Safety Act page 2.
- Never replace a suction fitting or suction cover with one rated less than the flow rate marked on the original suction fitting. Using improper suction fittings or suction covers can create a body or hair suction entrapment hazard that may lead to drowning or severe injury.
- Owners must alert all spa users to the potential risk of Hair, Limb, Body, Evisceration (disembowelment), and Mechanical Entrapment, page 6.

### 11.1 Cleaning The Filter

**⚠ DANGER: TURN POWER TO SPA OFF! TO DECREASE RISK OF DEATH, DROWNING, OR ENTRAPMENT, NEVER OPERATE SPA WHEN FILTER IS NOT PROPERLY INSTALLED OR IF SKIMMER ASSEMBLY IS DAMAGED OR ALTERED!**

Your Sundance spa is equipped with a skimmer basket and filter cartridge located in the skimmer/filter well. Filtering is accomplished when the pump turns on in low speed to initiate water flow through the skimmer basket and polyester mesh filter cartridge. As this happens, suspended particles become trapped on the filter's surface. To ensure optimum performance, it is necessary to remove and clean the skimmer basket once a week and filter cartridge once a month or sooner, depending on usage and water quality. Cleaning Procedure (for All Models):



1. **Turn off power to the spa at the home's breaker panel or select the L1 "Lock" mode (page 29) to disable all spa functions.**
2. Remove the filter strainer lid or skimmer assembly.
3. Remove the filter cartridge by rotating it counterclockwise to unthread it from the filter wall fitting, then lift it straight up to remove from filter well.
4. Using a garden hose with a high-pressure nozzle to rinse debris from the filter pleats beginning at the top and working your way downward. Continue, one section at a time, until you have rinsed all of the filter's pleats.

Periodically, the filter cartridge will need a more thorough cleaning to remove imbedded oils and minerals. For this, we suggest cleaning as above and then soaking the cartridge overnight in a plastic container filled with a solution of water and a specially formulated filter cleanser available from your authorized Sundance dealer. The average life expectancy of a Sundance filter cartridge is approximately two years with proper care and water quality maintenance. A replacement cartridge may be purchased from your dealer.

## 11.2 Draining and Refilling

About every 3 months, you will want to replace the spa's water. The frequency depends on a number of variables including the amount of use, attention paid to water quality maintenance, etc. You will know it is time for a change when you cannot control sudsing and/or you can no longer get the normal feel or sparkle to the water even though the key water balance measurements are all within the proper parameters.



**CAUTION! READ THIS BEFORE DRAINING:** To prevent damage to the spa's components, turn off power to the spa at the circuit breaker before draining it. Do not turn the power back on until your spa has been refilled. There are certain precautions to keep in mind when draining your spa. If it is extremely cold, and the spa is outdoors, freezing could occur in the lines or the equipment (see "WINTERIZING", page 36). On the other hand, if it is hot outdoors, do not leave the spa's surface exposed to direct sunlight.

To drain your spa, perform the following steps (actual drain may vary from one shown). Turn off power to spa at breaker.

1. Locate and remove the synthetic cabinet and screws. The synthetic cabinet is located directly below the control panel and is easily identified by its vertical cooling slots.
2. Locate drain hose line attached to 2 x 4 wood slat (Figure A) with tie wraps.



3. Cut tie wraps and pull drain hose from equipment area (Figure B).
4. Hold drain hose above water line, then unthread drain cap (1) from hose using a counterclockwise rotation (Figure B). Place hose on ground making sure to direct water away from spa. If equipped, turn valve (2) counterclockwise to open the valve (Figure C).
5. After spa has completely drained, reinstall drain cap on drain valve finger tight! **DO NOT OVERTIGHTEN!** If equipped turn valve (2) clockwise to close the valve.
6. Place drain hose back inside the spa equipment bay.
7. Reinstall synthetic cabinet and screws.
8. After refilling spa, turn on power and follow the "Spa Fill Up Procedure" (page 18).

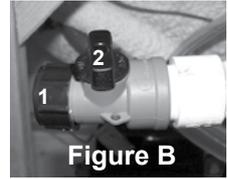


Figure B

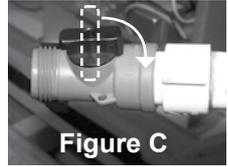


Figure C

Drain location and appearance may vary.

### 11.3 Pillow Care (All Models Except Denali and Prado 5)

Remove and clean the headrest pillows as needed with soapy water using a cloth or soft-bristle brush. To maintain water resistance and luster, apply a quality vinyl conditioner once a month. Always remove the pillows when adding chemical shock treatment to the spa water. The pillows can be returned to the spa when the sanitizer reading is stable as recommended on the inside cover of the manual.

### 11.4 Cleaning The Spa Interior

To preserve the sheen of your spa's surface, it is crucial that you avoid using abrasive cleaners or cleaners which have adverse chemical effect on the surface. If you are not certain as to the suitability of a particular cleanser, consult your authorized Sundance dealer. Regardless of the cleanser used, use extreme care to assure that no soap residue is left on the surface. This could cause severe sudsing when the spa is refilled.

### 11.5 Maintaining The Cover

Using the Sundance insulating spa cover anytime the spa is not in use will significantly reduce your operating costs, heat-up time and maintenance requirements. To prolong the life of the cover, handle it with care and clean it regularly. Below are the care instructions.

#### A. To Clean and Condition the Vinyl Cover

1. Use a garden hose to loosen debris and dirt.
2. Using a large sponge or a soft bristle brush, use diluted or mild soap and scrub the vinyl top. Rinse clean and do not allow soap to dry on cover. Do not use soap on the underside of the cover.
3. Please check with your Sundance Spa Dealer for recommended cover care and conditioning products. Condition using non-petroleum based conditioners to keep the vinyl supple and threads/stitching from drying out. Do not use solvents, abrasive cleaners or strong detergents. Do not use products that contain silicone or alcohol.

**B. Additional Care and Maintenance Instructions:**

1. Debris can accumulate on the spa cover. Removal of snow or other debris will help to avoid breakage of the foam cores.
2. Be sure to lock the cover straps to secure the cover from unwanted or accidental entry.
3. Do not place heavy objects on the vinyl.
4. Do not walk, sit or stand on the cover.
5. Do not drag or use the flaps/skirt or the cover lock straps to remove the cover.
6. Use only recommended cover lift systems.
7. Use only chemicals and cleaners recommended by Sundance Spas.
8. Remember to keep spa covered when not in use. Maintaining proper water levels assures efficient operation and efficient electrical usage.
9. Do not expose your spa to the sun for extended periods of time as UV rays can damage the interior surface.
10. Use caution when removing cover. Before removing cover, assure all locks have been released to avoid lock breakage and/or cover strap damage.

**11.6 Maintaining The Synthetic Cabinet**

Your new spa's synthetic cabinet requires little or no maintenance of any kind. To clean, simply wipe cabinet with a clean towel and mild soap solution.



**CAUTION:** Never spray cabinet with a garden hose for any reason since this action may induce an electrical short in the spa's electrical equipment.

**11.7 Winterizing**

Your Sundance® spa is designed to automatically protect itself against freezing when operating properly. During periods of severe freezing temperatures, you should check periodically to be certain that the electrical supply to the spa has not been interrupted. In extreme, bitter cold weather less than 32°F (0°C), choose the F3 "Standard" filtration/heating mode to prevent freezing (page 30).



If you do not intend to use your spa, or if there is a prolonged power outage during periods of severe freezing temperatures, **it is important that all water be removed from the spa and equipment to protect against damage from freezing.**

Expert winterization of your spa is highly recommended, contact your authorized Sundance dealer. In emergency situations, damage can be minimized by taking the following steps:

**CAUTION: TURN OFF POWER TO HOT TUB!**

1. Turn off power to the spa.
2. Follow the directions on page 34 for draining the spa.

3. Turn the massage/diverter selector(s) into the middle combo position to allow the water in the plumbing lines to drain, see page 28.
4. Turn the waterfall valve to the open position to allow the water in the plumbing lines to drain, see page 28.
5. Open all the air controls and leave them open until you resume use of the spa, page 28.
6. As the water level drops below the seats, use whatever means necessary to get the water out of the recessed seating areas and into the footwell, such as a wet/dry vacuum.
7. When the water level ceases to drop, use whatever means available to remove any remaining water from the footwell, such as a wet/dry vacuum.
8. Remove the equipment-side cabinet panel and locate the drain plugs in the front of the pump(s) (Figure A, page 16). Remove these plugs to allow the water to drain out of the pumps and heater.

**Note:** Approximately one to two gallons will be released during this procedure. Use a wet/dry vacuum or other means to keep this from flooding the equipment compartment. Replace the pump drain plugs.

9. Loosen hose clamp at bottom of CLEARRAY® system and pull hose off of CLEARRAY fitting (twist the hose back and forth while pulling downward). Tip hose down and allow to drain, then reinstall hose and clamp. Remove the cover of the CLEARRAY system to access the UV bulb and quartz tube. Remove and store the UV bulb in a safe location. Remove and dry off the quartz tube then reinstall it. Depending on the length of time, consider replacing the UV bulb when you resume use of your hot tub.
10. Re-install cabinet side panels and cover spa so that no casual moisture can enter into it.

Consult your authorized Sundance dealer if you have any questions regarding winter use or winterizing.

### **11.8 Restarting Your Spa in Cold Weather**

If you want to start up your spa after it has sat empty for a time in freezing temperatures, be aware that the water remaining in certain sections of the piping may still be frozen. This situation will block water flow preventing the spa from operating properly and possibly damaging the equipment. We recommend you consult your authorized Sundance dealer for guidance before attempting to re-start your spa under these conditions.

## 12.0 Water Quality Maintenance

To decrease the risk of contracting a waterborne illness (e.g. an infection, bacteria or virus) and/or respiratory ailments, maintain water quality within specified limits. This will enhance your enjoyment and prolong the life of the hot tub's equipment. Doing so requires regular attention because the water chemistry involved is a balance of several factors. Procrastination in regard to water maintenance will result in poor and potentially unhealthy conditions for soaking and even damage to your hot tub investment. For specific guidance on maintaining water quality, consult your Authorized Sundance Spas dealer who can recommend appropriate chemical products for sanitizing and maintaining your hot tub.



### **WARNING: FAILURE TO MAINTAIN WATER QUALITY WILL:**

- Increase risk of contracting a waterborne illness (e.g. an infection bacteria or virus) and/or respiratory ailments.
- Damage the equipment, components and spa shell, which are not covered under the hot tub's warranty.

**CAUTION:** Never store hot tub chemicals inside the hot tub's equipment bay. The equipment bay may reach elevated temperatures, this is where high voltage electronic devices are located. This area is not intended for storage of any kind.

## 12.1 pH Control

pH is a measure of relative acidity or alkalinity of water and is measured on a scale of 0 to 14. The midpoint of 7 is said to be neutral, above which is alkaline and below which is acidic. In spa water, it is very important to maintain a slightly alkaline condition of 7.4 to 7.6 pH. Problems become proportionately severe the further outside of this range the water gets. A low pH will be corrosive to metals in the spa equipment. A high pH will cause minerals to deposit on the interior surface (scaling). In addition, the ability of the sanitation agents to keep the spa clean is severely affected as the pH moves beyond the ideal range. That is why almost all spa water test kits contain a measure for pH as well as sanitizer.

## 12.2 Sanitizing

To destroy bacteria and organic compounds in the spa water, a sanitizer must be used regularly. Chlorine and bromine are the two most popular sanitizers used to date. Many other additives are available for your spa. Some are necessary to compensate for out-of-balance water; some aid in cosmetic water treatment and others simply alter the feel or smell of the water. Your authorized Sundance dealer can advise you on the use of these additives. When adding spa shock (chlorine or non-chlorine) or pH balancing chemicals activate the jets pump(s) and leave the spa cover open for a minimum of 20 minutes. By doing this you will allow excessive chemical vapors to exit the spa, protecting pillows and plastic knobs from chemical attack.

**Note:** SunPurity brominator cannot be used with the 680 Series.



**WARNING: RISK OF PERSONAL INJURY, DROWNING OR ENTRAPMENT!**

Never leave your hot tub unattended for any reason while the cover is open and accessible, especially to small children and animals!

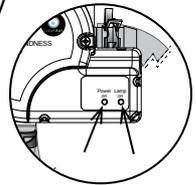
**CAUTION: RISK OF PERSONAL INJURY OR SPA DAMAGE!**

Never add chlorine tablets (trichlor) or acid to your hot tub for any reason! These chemicals may damage components within your hot tub, burn or irritate your skin, create a rash and void the manufacturer warranty for your spa.

### 12.3 CLEARARRAY® Water Purification System

Your new hot tub has our water purification system factory installed that will begin disinfecting your water instantly.

CLEARARRAY Water Purification System is exclusive technology utilizing natural ultraviolet technology to sanitize your water, disinfecting bacteria, viruses, and algae in portable hot tubs. The ultraviolet light otherwise known as UV-C or germicidal light inactivates the microorganisms by disrupting the DNA so that it cannot reproduce and is considered lifeless. The system has a ballast that is the power supply for the purification system; it has two LED indicator lights. The “Power On” (red color) indicating incoming power and the “Lamp On” (green color) indicating the system is properly working. CLEARARRAY is standard for all models.



**Note:** The CLEARARRAY only runs when pump 1 is on low speed for an automatic reason, a heat call or a filter cycle.

After a year the bulb must be replaced. If the UV timer has been programmed correctly a message will appear on the LED display when the time allotted has expired. In order to clear the “blb” message a new UV bulb needs to be installed and the timer must be reset (page 31).

**Note:** In order to access the CLEARARRAY unit, the front synthetic panel or the stereo panel and the right corner panel need to be removed.



**WARNINGS:**

- Do not operate the UV-C emitter when it is removed from the appliance enclosure.
- This appliance contains a UV-C emitter.
- Unintended use of the appliance or damage to the housing may result in the escape of dangerous UV-C radiation. UV-C radiation may, even in little doses, cause harm to the eyes and skin.
- Appliances that are obviously damaged must not be operated.
- Read the maintenance instructions before opening the appliance.

## 12.4 CLEARRAY® Lamp Replacement and Quartz Tube Maintenance

**Important:** It is **MANDATORY** that the UV bulb is replaced and the quartz tube be cleaned every 12 months to maintain optimum performance.

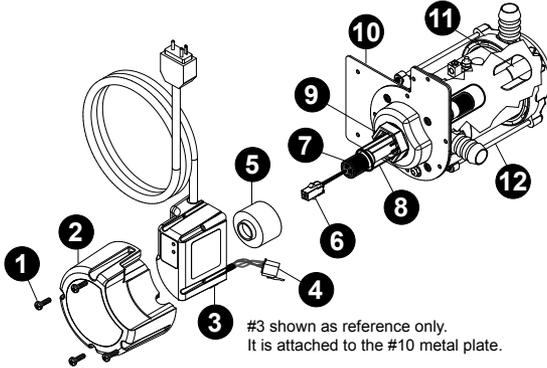


FIGURE 1



**DANGER:** TURN THE SPA BREAKER TO THE OFF POSITION!



**WARNING:** DRAIN THE SPA IF YOU ARE REPLACING OR CLEANING THE QUARTZ TUBE!



**WARNING:** ALLOW LAMP TO COOL DOWN PRIOR TO REMOVING FROM QUARTZ TUBE.



**DANGER:** NEVER LOOK AT THE LIT BULB. THIS CAN CAUSE SEVERE EYE DAMAGE OR BLINDNESS.

**UV bulb replacement and quartz tube maintenance:**

**Note:** Location of CLEARRAY System and connection may vary by model.

1. Turn the breaker to the spa OFF. DRAIN YOUR SPA.

**Note:** If you are only replacing the UV bulb then the spa does not have to be drained. You will need to drain it if you are replacing or cleaning the quartz tube.

2. Once the UV bulb has cooled off remove the CLEARRAY System enclosure cover (2) by removing the four screws (1). This will expose the UV bulb and connections, Figure 2.

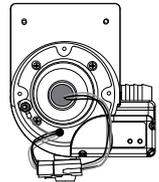


FIGURE 2



**DANGER:** NEVER REMOVE COVER WITHOUT FIRST TURNING OFF AT POWER SOURCE AND DRAINING THE SPA.

FIGURE 3

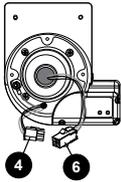


FIGURE 4

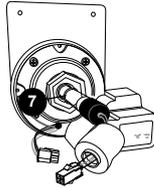
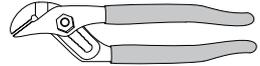


FIGURE 5



FIGURE 6



3. Disconnect UV bulb socket (6) from the power cord socket (4), Figure 3.
4. Slowly remove the UV bulb (7) out of the quartz tube, Figure 4.
5. Remove the quartz seal compression nut (9) by turning it **counterclockwise**, Figure 5. Use a pair of channel-lock pliers if needed, Figure 6.
6. Now you are ready to clean or replace the quartz tube (8). For cleaning the quartz tube, follow steps 7 and 8 then proceed from step 9. For replacing quartz tube, skip steps 7 and 8 and proceed from step 9.
7. **Cleaning quartz tube:** Clean the quartz tube by wiping, until clear, using a paper towel or a dry cotton cloth. If needed, a household tub and shower lime removal product can be used.



**WARNING:** Do not use abrasive cleaners as they can scratch the quartz tube surface.

8. Rinse the quartz tube with clean water to completely remove any cleaning products that were used in step 7.
9. **Replacing quartz tube:** Remove the black o-ring from the old quartz tube and place it on the new tube. Place the new quartz tube (8) into the water chamber (12) with the domed end first making sure it is inserted and seated inside the quartz end holder. Only a small portion will be exposed when it is seated correctly.
10. Reinstall and hand tighten the quartz seal compression nut (9) by turning it **clockwise**.
11. Refill your spa.
12. **System Test 1:** Assure there is no water dripping from the seal compression nut (9). If water is visible, STOP and tighten the compression nut (9) using a pair of channel lock pliers to a maximum of 1/4 turn. If that does not fix the leak, then repeat quartz tube maintenance process from step 1 through step 11. Make sure there is no water leaking before proceeding to step 13.
13. **System Test 2:** Reconnect the CLEARRAY unit to the controller. Turn breaker back ON. Turn on the pump to circulate the water through the CLEARRAY System. Wait for 5 minutes and assure no water is dripping. If water is visible, STOP, fix the leak by repeating quartz tube maintenance process from step 1 through step 12. **Make sure there is no water visible. Turn the pump and breaker OFF BEFORE proceeding to step 14.**

14. Reconnect the UV bulb socket (6) to the power cord socket (4) make sure you use the latex glove provided when handling the UV bulb.



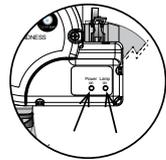
**WARNING: DO NOT TOUCH THE NEW UV BULB WITH YOUR BARE HAND.** Oil on your skin will cause hot spot on the UV bulb and shorten the life of your UV bulb. Use the provided latex glove to handle the UV bulb.

15. Slide the new UV bulb (7) back inside the quartz tube.
16. Reinstall the black bulb boot (5) back over the quartz seal compression nut (9).
17. Reinstall the enclosure cover (2) and secure with the screws.
18. Properly dispose of the old UV bulb.



**WARNING:** This CLEARRAY System includes a UV bulb, which contains mercury. Dispose of the bulb in accordance with disposal laws. See [www.lamprecycle.org](http://www.lamprecycle.org).

19. Once power is activated you can check the ballast, Figure 7, to see if the CLEARRAY System is functioning. The power on (red) light indicates that the CLEARRAY System is being provided power and should always be on. The lamp on (green) light indicates that UV bulb is activated.



**FIGURE 7**

### 13.0 Error Conditions/Error Messages

Your spa has a self-diagnostic control system. The system will automatically display the following if a problem is detected. **Always insist on genuine Sundance replacement parts.**

#### 13.1 Panel Displays SN1

SN1

Open sensor (heater is disabled) or shorted sensor (spa is deactivated). The high-limit temperature sensor is not functioning. Your authorized Sundance dealer must repair this.

#### 13.2 Panel Displays SN2

SN2

Open or shorted sensor (heater disabled). The temperature sensor is not functioning. Your authorized Sundance dealer must repair this.

#### 13.3 Panel Flashes FL1 or FL2

A flashing "FL1" display means the pressure switch is not closed when the jets pump 1 is activated. Proper water flow is inhibited or the pressure switch has malfunctioned.

FL1

FL2

A flashing "FL2" display means the pressure switch is malfunctioning closed. In either case, the heater is deactivated. To correct condition, perform to the following:

1. Verify water level is one inch below lowest pillow. Add water if necessary.
2. Check for clogged or excessively dirty filter cartridges (Section 11.1, page 33).
3. Purge "air lock" from jets pump 1 by loosening the upper pump head drain screw (Figure A, page 16) for a few seconds to release trapped air, then retighten drain screw. FINGER TIGHT ONLY!
4. If problem persists, contact your authorized Sundance dealer.

#### 13.4 Panel Displays COL

COL

Cool Condition - Temperature has dropped 20°F (11°C) below the current set temperature. The pump and heater have been activated to bring the temperature to within 15°F (8°C) of the set temperature. No corrective action is required.

**Note:** During cold periods, you may consider increasing the number of filtration cycles (page 30).

#### 13.5 Panel Displays ICE

ICE

Freeze Protection - A potential freeze condition has been detected. No action is required. The pump and heater will operate to circulate and warm water through the plumbing spa is out of danger. See "Winterizing" Section 11.7 for details (page 36).

### 13.6 Panel Displays OH

OH



**WARNING: RISK OF HYPERTHERMIA (OVER-HEATING)  
CAUSING SEVERE INJURY, BURNS, OR WELTS.**

Water temperature is above acceptable limits. **DO NOT ENTER SPA!** Water temperature has reached 112°F (44°C) and the low speed pump has activated to circulate water through heater.

### 13.7 Panel Displays - - -

- - -



**WARNING: RISK OF HYPERTHERMIA (OVER-HEATING)  
CAUSING SEVERE INJURY, BURNS, OR WELTS.**

Water temperature is above acceptable limits. **DO NOT ENTER SPA!** The safety “Watchdog” software has been triggered and the spa is deactivated. A problem has been detected which could cause damage to the spa or its components. Contact your authorized Sundance dealer.

### 13.8 Panel Displays BLB

blb

UV bulb needs to be replaced. The message will flash between “blb” and the water temperature. The timer for the UV bulb must also be reset, refer to Section 10.6, page 31. A new UV bulb can be purchased from a local Sundance Spas dealer.

## 14.0 Troubleshooting Procedures

In the event your spa is not working the way it should, please first review all the installation and operating instructions in this manual and check the message on the panel display. If you are still not satisfied it is working properly, please follow the appropriate troubleshooting instructions below.

**Note:** If any of the supply cords to the accessories are damaged, they must be replaced by authorized service personnel.

### 14.1 None of the Components Operate (e.g. Pump, Light)

Check the following when none of the spa components operate (e.g. jets pumps or light):

1. Is there power to the spa?
2. Is the household circuit breaker tripped?
3. Call your authorized dealer.

### 14.2 Pump Does Not Operate but Light Does

Press the JETS 1 Button:

1. If no water movement is detected, make sure power is going to the spa and check the water level. If it does not solve the problem, contact your authorized Sundance dealer.

2. The main pump operates but no water flows to jets. Pump may not be properly primed. This can happen after the spa is drained and refilled.
  - A. Press the JETS 1 button several times, never leaving the motor on for more than 5 to 10 seconds at a time. Turn power off and let the air out removing the filter cartridge. Refer to Section 11.1 (page 33). Make certain you reinstall the filter cartridge before turning on spa power and restarting the jets pump.

### **14.3 Poor Jet Action**

1. Press the JETS 1 button to make certain the pump #1 is on.
2. Open all air control to the “on” position.
3. Check for dirty filter. Clean, if necessary.
4. Make sure jets are all the way open.

### **14.4 Water is Too Hot**

Reduce thermostat setting.

### **14.5 No Heat**

1. Check thermostat setting.
2. Keep the spa cover in place while heating.
3. Check the settings to see if your spa is in economy filtration/heating mode (page 30).

Should checking the above steps fail to correct the problem, please call your dealer so that they may arrange service.

We build the best spas in the industry. Nonetheless, we are always striving to improve the quality and features of our products. Your input as a Sundance spa owner is a cherished part of this process. If you have any comments or suggestions, or if you wish to be informed on any new products for your spa, please write to us.

**CONGRATULATIONS** on your good taste and welcome to the happiest and most relaxed family in the world!

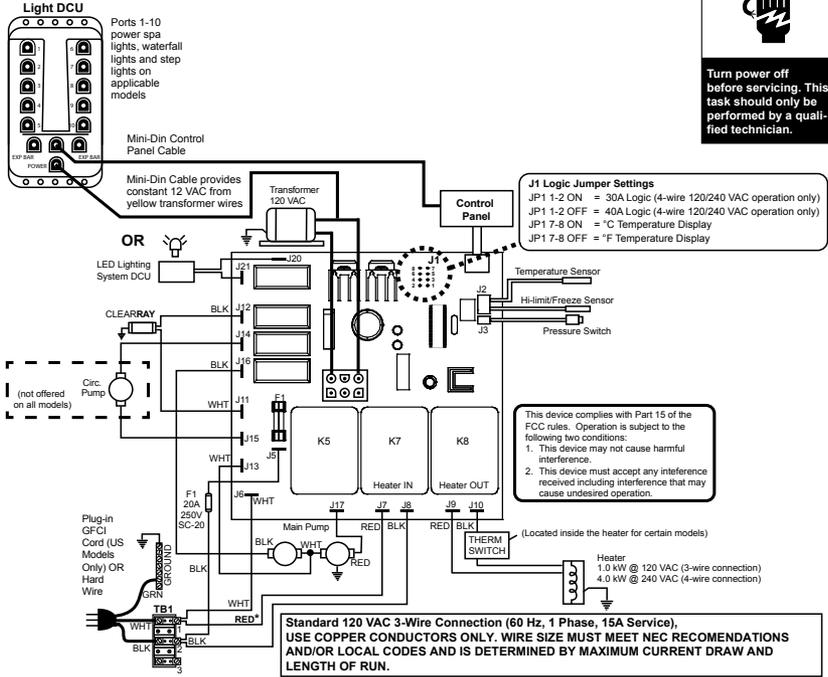
# 15.0 North American Denali/Prado/Prado 5/Tacoma Convertible Circuit Diagram (60 Hz)

This wiring diagram is used for all North American 120/240 VAC (60 Hz) convertible power models.

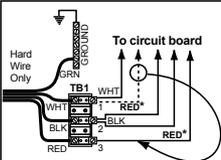
**⚠ DANGER**  
RISK OF SHOCK OR  
ELECTROCUTION!



**Turn power off before servicing. This task should only be performed by a qualified technician.**



**WARNING, ELECTRICAL SHOCK HAZARD EXISTS!** Always remove power to spa before wiring and/or configuring the circuit board



**Optional 4-Wire 240/120 VAC Convertible Heater Connection**

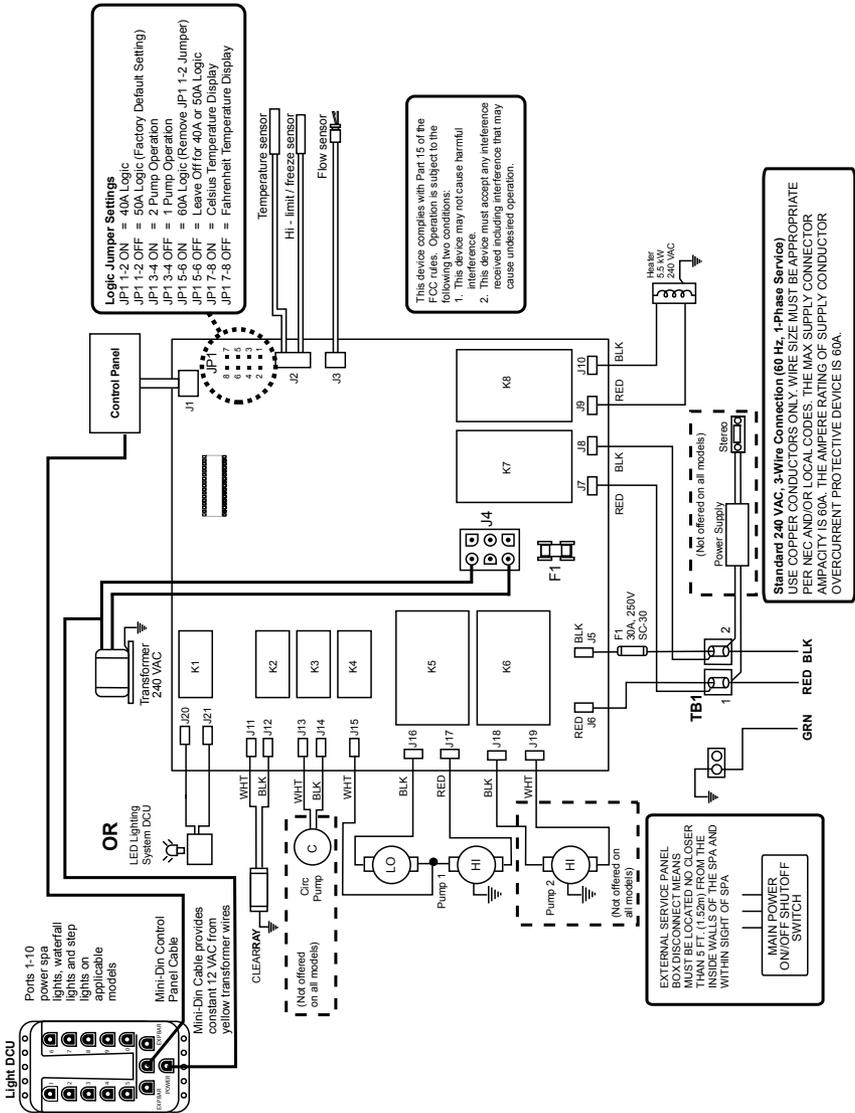
1. Remove and discard the factory installed GFCI Cord.
2. Move RED\* wire from TB1 position #1 to TB1 position #3 as shown below.
3. Permanently connect to the power supply. Use copper conductors ONLY. Wire size must be appropriate per NEC and/or local codes.
4. If hot tub is to be operated on 30A service, make sure the jumper provided at location JP1 #1 & 2 on the circuit board is installed. If hot tub is to be operated on 40A service, remove the jumper JP1 #1 & 2 on the circuit board.

EXTERNAL SERVICE PANEL  
BOX DISCONNECT MEANS  
MUST BE LOCATED NO CLOSER  
THAN 5 FT. (1.52m) FROM THE  
INSIDE WALLS OF THE SPA AND  
WITHIN SIGHT OF SPA

MAIN POWER  
ON/OFF SHUT-OFF  
SWITCH

# 16.0 North American Edison, McKinley, Peyton and Ramona Circuit Diagram (60 Hz)

This wiring diagram is used for all North American models.

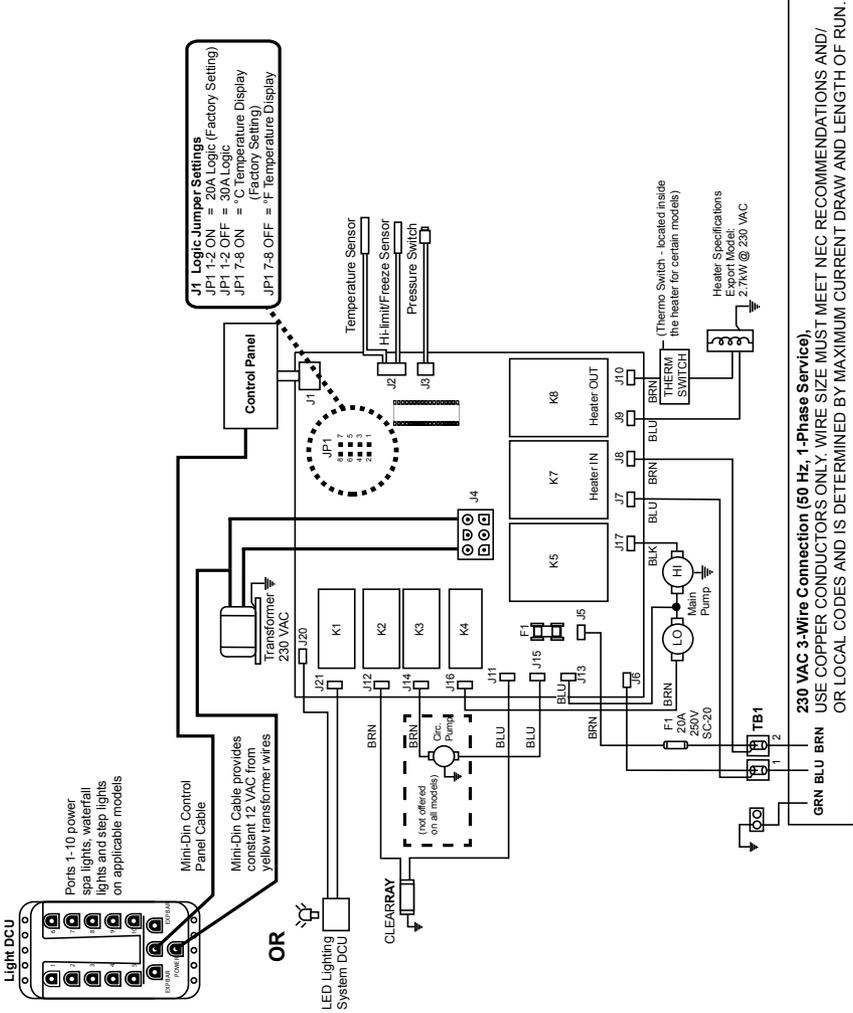


**⚠ DANGER**  
 RISK OF SHOCK OR ELECTROCUTION!

Turn power off before servicing. This task should only be performed by a qualified technician.

# 17.0 Export Denali/Prado/Prado 5/Tacoma Circuit Diagram (50 Hz)

This wiring diagram is used for all Export models.



**⚠ DANGER**  
RISK OF SHOCK OR  
ELECTROCUTION!

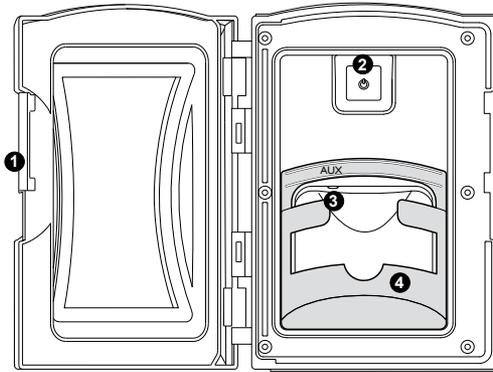


Turn power off before servicing. This task should only be performed by a qualified technician.



## 19.0 Optional BLUEWAVE® Spa Stereo System

To start enjoying your new stereo receiver, please read the following operation instructions in their entirety.



- 1. Media Locker Handle**  
Slide the handle to lock and unlock the protective door.
- 2. Power Button**  
Press power button once to turn “ON” stereo system. Press a second time to place the stereo in “Standby” mode and the red light will remain illuminated.
- 3. Auxiliary Input Jack Connector**  
Allows you to connect an auxiliary device by using a 3.5 mm cable.
- 4. Auxiliary Device Holding Base**  
The removable base securely holds the Auxiliary device, such as an iPod/MP3/iPhone, in place. It can be removed for larger devices.



**WARNING: RISK OF ELECTRICAL SHOCK HAZARD EXISTS AND EQUIPMENT DAMAGE!** Never install or remove electrical devices (e.g. AUX/Bluetooth) while hands are wet or while sitting partially or fully immersed in the spa!

**CAUTION:** Never leave electrical devices in the Media Locker when spa is not in use to prevent damage from outdoor elements! Never spray Media Locker with a pressurized water hose for any reason! Damage to the device or spa stereo system caused by water intrusion is not covered under the manufacturer’s warranty! Damage to Media Locker port or electrical devices due to excessive force or improper alignment during installation or removal from Media Locker is not covered under warranty.

## 19.1 Electronic Device Connections and Functions

### A. Connecting Your Auxiliary Device Using the 3.5 mm Cable (purchased separately):

1. Plug one end of the cable to "Aux" connection on the stereo, Figure A.
2. Plug the other end of the cable into the headphone jack connection on the Auxiliary device.
3. When the stereo detects an audio signal from the Auxiliary device it will begin to play. All operations are conducted via the Auxiliary device.

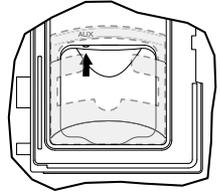


Figure A

**Note:** The Bluetooth feature will override the Auxiliary feature if the stereo detects a Bluetooth connection. To resume the Auxiliary feature the Bluetooth device must be turned off.



#### **CAUTION: RISK OF ELECTRICAL SHOCK OR EQUIPMENT DAMAGE!**

Never install, remove or operate any electrical device (e.g. AUX/Bluetooth) while hands are wet or while sitting partially or fully immersed in the spa!

### B. Connecting Your Bluetooth Device:

1. Turn power ON to the stereo unit.
2. From your Bluetooth device, make sure the Bluetooth setting is ON.
3. Follow the pairing instructions for your Bluetooth device and connect to the "BLUEWAVE" device that appears on your screen.
4. If asked for a password, enter the code "0000."
5. All operations are conducted via the Bluetooth device.

## 19.2 Stereo Cautions

1.  **"CAUTION** - Risk of Electric Shock. Do not leave compartment door open."
2.  **"CAUTION** - Risk of Electric Shock. Replace components only with identical components."
3. "Do not operate the audio/video controls while inside in the spa."
4.  **"WARNING** - Risk of Electrocutation. Do not connect any auxiliary components (for example cables, additional speakers, headphones, additional audio/video components, etc.) to the system."



5. These units are not provided with an outdoor antennae; when provided, it should be installed in accordance with Article 810 of the National Electrical Code, ANSI/NFPA 70.
6. Do not service this product yourself as opening or removing covers may expose you to dangerous voltage or other risk of injury. Refer all servicing to qualified service personnel.
7. When the power supply connections or power supply cord(s) are damaged; if water is entering the audio/video compartment or any electrical equipment compartment area; if the protective shields or barriers are showing signs of deterioration; or if there are signs of other potential damage to the unit, turn off the unit and refer servicing to a qualified service personnel.
8. This unit should be subjected to periodic routine maintenance (for example, once every 3 months) to make sure that the unit is operating properly.



