

**GREAT BAY SPA & SAUNA**  
**275 Constitution Ave.**  
**Portsmouth, NH 03801**  
**800-436-8893**

## **Starting Your Hot Tub for the First Time**

1. In general filling your spa with softened or prefiltered water may be preferable to your untreated water. If your domestic water has a low pH, or is high in Iron, Manganese, Calcium or other metal or minerals, you should discuss pretreatment options with your salesperson. After the spa has been filled above the top jets, turn the breaker on and the spa will start to heat. Set the desired water temperature, we suggest trying it at 100 degrees. When the temperature reaches 80°F, add 8oz. of Metal-X water conditioner and let the water continue to circulate. Always circulate the water after adding any chemicals.
2. If you own a Sundance Spa then place the SunPurity mineral cartridge provided in your start-up kit in the filter gate's sanitizer chamber. If your spa is a Nordic or another spa contact your salesperson for proper placement.
3. Review the instructions provided with your Aquachek strip kit and test the spa's water. If the water's Total Alkalinity is low, adjust it to proper test strip level following instructions on the Alka-Rise bottle. Wait at least one hour before retesting. At this point, if the pH is not already in the 7.2–7.6 range then add pH increaser following instructions on your pH Plus bottle. If your readings are already significantly above the suggested levels for pH and Total Alkalinity, add pH Minus to lower the readings. Always allow the water to circulate and wait one hour before retesting.
4. Next add Chlor-Aid sanitizer (Sodium Dichloro-S-Triazinetrione Chlorine) to get a 3–5 ppm free Chlorine reading on the test strip. Add one tablespoon at a time and use a fresh test strip each time. If the reading does not reach 3–5 ppm in 5 minutes, add two tablespoons. Keep doubling tablespoon increments until a reading of 3–5 ppm is obtained. When the spa reaches your pre-set temperature it is then ready to be used. **Never add any other type of Chlorine sanitizer such as HTH or Chlorine tabs or sticks that could damage your spa.**

## After Your Spa is Running

1. After using the spa, all of the free Chlorine may be used up. Again add enough Chlorine to obtain a 3–5 ppm free Chlorine reading after using the spa. Please note the amount of Chlorine added depends on the Chlorine demand of your water. The demand can vary depending on how many people and how long the spa was used. Clear water may still contain undesirable levels of bacteria. Therefore, the correct Chlorine level always needs to be verified with the Aquachek test kit.
2. If your spa is used daily, adding Chlor-Aid Dichlor Chlorine after each use will help maintain healthy water. Never use **ANY CHLORINE** other than Dichloro-S-Triazinetrione. Adjust pH and Total Alkalinity if needed. Always adjust low alkalinity before adjusting pH. If your spa is used less frequently, your Chlorine level should be checked and adjusted to appropriate test kit levels every 3–4 days. While getting used to a new spa, if it is not being used frequently make sure it has been sanitized by Chlorinating within 6 hours before you use it.
3. The above guidelines are designed to help a new spa owner quickly and easily maintain a healthy spa. Great Bay Spa & Sauna sells a variety of chemicals to best suit your lifestyle. Please refer to additional information in the Pre-Delivery Guide, Spa Questions and Answers, or contact Erik or Tony (800) 436-8893 or email [sales@GreatBaySpas.com](mailto:sales@GreatBaySpas.com) if you have any questions. Additional maintenance guides are available on our web site **[www.greatbayspas.com](http://www.greatbayspas.com)**