

**GREAT BAY SPA & SAUNA  
275 Constitution Ave.  
Portsmouth, NH 03801  
800-436-8893**

**IT'S WINTER AND MY SPA'S NOT WORKING**

First, don't panic. As long as you notice it in time, most major damage can be avoided. There are a few things you can do to prevent damage in your spa during a power outage.

- 1) If you still have power to your house, you can run an extension cord to the spa and attach a heat-generating device to it. You can use either:
  - a. Small ceramic heater with a temperature control and thermal shutoff. This is the preferred method as you can control the heat generated and it will shut off if it gets too hot.
  - b. A drop light. You should use a 60watt max light bulb to prevent getting the equipment area too hot.
- 2) Cover the vents with a heavy blanket. This will prevent any cold air from entering the equipment area of the spa.
- 3) Call us as soon as you realize the spa is down. Sometimes we can talk you through getting the spa running enough to circulate the water.
- 4) If you go away for a few weeks and come back to find the power has been out on your spa for a while, we may need to winterize the spa as best we can and take care of it in the Spring.

**Things not to do when the power goes out:**

- 1) Do NOT drain the spa. This is the worst thing you can do because small pockets of water will get trapped in low lying pipes and could cause a potential freeze issue.
- 2) Do NOT forget about the spa and just assume that it can be taken care of in the Spring. The longer the spa sits frozen, the more of a chance of cracked fittings.